TO: Technology Leaders, ITCC, UNITS, and IT Staff  
FROM: NUIT Communications  
SUBJECT: REMINDER: Data Center Maintenance This Saturday – June 26

As previously announced, this Saturday NUIT will perform important maintenance to the Evanston Data Center that could result in degradation of services.

All network equipment supporting all major University online systems as well as, school/departmental systems housed at the Data Center, will be migrated to a new power service as part of the University’s strategic goal to address the rapidly growing computing and network demands. Work is scheduled to begin at 2:00 a.m. and end at 2:00 p.m.

APPLICATION TESTING PLAN
NUIT has created an action plan to test all affected online systems. On June 26, early morning and afternoon testing of all applications housed at the Data Center will be REQUIRED to confirm connectivity after network equipment such as routers, load balancers, and firewall equipment is relocated.

Over the past month, NUIT has distributed regular e-mail communications, including testing details, to application owners through a special listserv <DC-APPS@listserv.it.northwestern.edu>. Those of you involved in the testing of your applications may already be subscribed.

If you are an application owner and not yet subscribed to this listserv, send an e-mail to <listserv@listserv.it.northwestern.edu>, leave the subject line blank, and type the following command in the message body:

SUBSCRIBE DC-APPS first name last name

USER IMPACT
During this twelve-hour maintenance period, users may experience temporary periods of slow response times while network equipment is relocated to the new power source and applications are tested. We recommend that you take appropriate steps to communicate this information to your users.

LEARN MORE
For more information about this scheduled Data Center maintenance and to view a list of University online systems affected by this move, please visit NUIT’s “What’s New & Changing @ NU” at <http://www.it.northwestern.edu/transitions/2010/data-center-maintenance.html>.

All questions regarding this message should be directed to Data Center Facility Support at 847-467-2753 or <r-ostrowski@northwestern.edu>.