UNITS Representatives,

On Saturday, April 23, NUIT will perform an important software upgrade to networking components located in the Evanston Data Center that will result in service outages. Work is scheduled to begin at 4:00 a.m. and end at 5:30 p.m.

This maintenance does not affect Webmail or Meeting Maker services.

APPLICATION TESTING PLAN
NUIT has created an action plan to test all affected online systems. On April 23, early morning and afternoon testing of specific applications, including applications running in the Oracle 10g production and test environments, housed at the Evanston Data Center will be REQUIRED to confirm connectivity after the necessary software upgrades are made.

During the testing periods, NUIT will distribute regular communications, including testing details, through the listserv <DC-APPS-TECH@listserv.it.northwestern.edu>.

USER IMPACT
During this maintenance period, users will experience service outages while applications are shut down, restarted, and network tested. We recommend that you take appropriate steps to communicate this information to your users.

For more information about this scheduled Data Center maintenance and to view a list of University online systems affected, please visit NUIT’s “What’s New & Changing @ NU” at <http://www.it.northwestern.edu/transitions/2011/dc-software-upgrade.html>.

All questions regarding this message should be directed to Data Center Facility Support at 847-467-2753 or r-ostrowski@northwestern.edu.

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