TO: Technology Leaders, ITCC, UNITS, and IT Staff  
Date: May 26, 2010  
FROM: NUIT Communications  
SUBJECT: Prepare for Data Center Maintenance – June 26

On Saturday, June 26, NUIT will perform important maintenance to the Evanston Data Center that could result in degradation of services. All network equipment supporting all major University online systems as well as, school/departmental systems housed at the Data Center, will be migrated to a new power service as part of the University’s strategic goal to address the rapidly growing computing and network demands. Work is scheduled to begin at 2:00 a.m. and end at 2:00 p.m.

APPLICATION TESTING PLAN
NUIT has created an action plan to test all affected online systems. On June 26, early morning and afternoon testing of all applications housed at the Data Center will be REQUIRED to confirm connectivity after network equipment such as routers, load balancers, and firewall equipment is relocated. A special listserv has been created and NUIT will distribute regular communications, including testing details, through the listserv. Many of you receiving this e-mail will be automatically subscribed to DC-APPS@listserv.it.northwestern.edu.

USER IMPACT
During this twelve-hour maintenance period, users may experience temporary periods of slow response times while network equipment is relocated to the new power source and applications are tested. We recommend that you take appropriate steps to communicate this information to your users.

For more information about this scheduled Data Center maintenance and to view a list of University online systems affected by this move, please visit NUIT’s “What’s New & Changing @ NU” at <http://www.it.northwestern.edu/transitions/2010/data-center-maintenance.html>.

All questions regarding this message should be directed to Data Center Facility Support at 847-467-2753 or r-ostrowski@northwestern.edu.

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