If you have computer questions, Northwestern University Information (NUIT) is here to help. Just contact us by phone, e-mail, in person, live chat, or Laptop ER.

The NUIT Support Center on the Evanston campus is a central point of contact for computer support, including virus troubleshooting, NetID/password assistance, software installations, and questions about wireless access.

Hands-on assistance is also available in residence halls, residential colleges, and Greek houses, from a trained team of student consultants (ResCons) through the Residential Networking (ResNet) program.

In addition, the NUIT Web site is a great resource for information on computer-related issues. You will find easy-to-follow instructions for installing and setting up software, guidelines for hardware purchases, and much more.

...on the Web

NUIT Support Center
Find information about walk-in, phone, e-mail, and live chat consulting at:
www.it.northwestern.edu/supportcenter

Laptop ER
Find locations and hours for laptop triage sessions around campus at:
www.it.northwestern.edu/laptoper

Student Support
Locate one of many technology support resources for students at:
www.it.northwestern.edu/student-support

Residential Networking at Northwestern
For help in residence halls, residential colleges, and Greek houses, use the Online Request Help Form found at:
www.it.northwestern.edu/student-support/resnet

NUIT Support Center
Faculty, staff, and students can visit the NUIT Support Center’s walk-in facility at the corner of Sherman and Clark.

NUIT Support Center
1800 Sherman Avenue
847-491-HELP (4357)
consultant@northwestern.edu

Academic Year Hours:
Monday - Thursday: 8:00 a.m. - 8:00 p.m.
Friday: 8:00 a.m. - 5:00 p.m.
Saturday: Noon - 5:00 p.m.
Sunday: Noon - 8:00 p.m.

Break/Summer Hours (after finals week):
Monday - Friday: 8:00 a.m. - 5:00 p.m.
Saturdays, Sundays, and University holidays: CLOSED