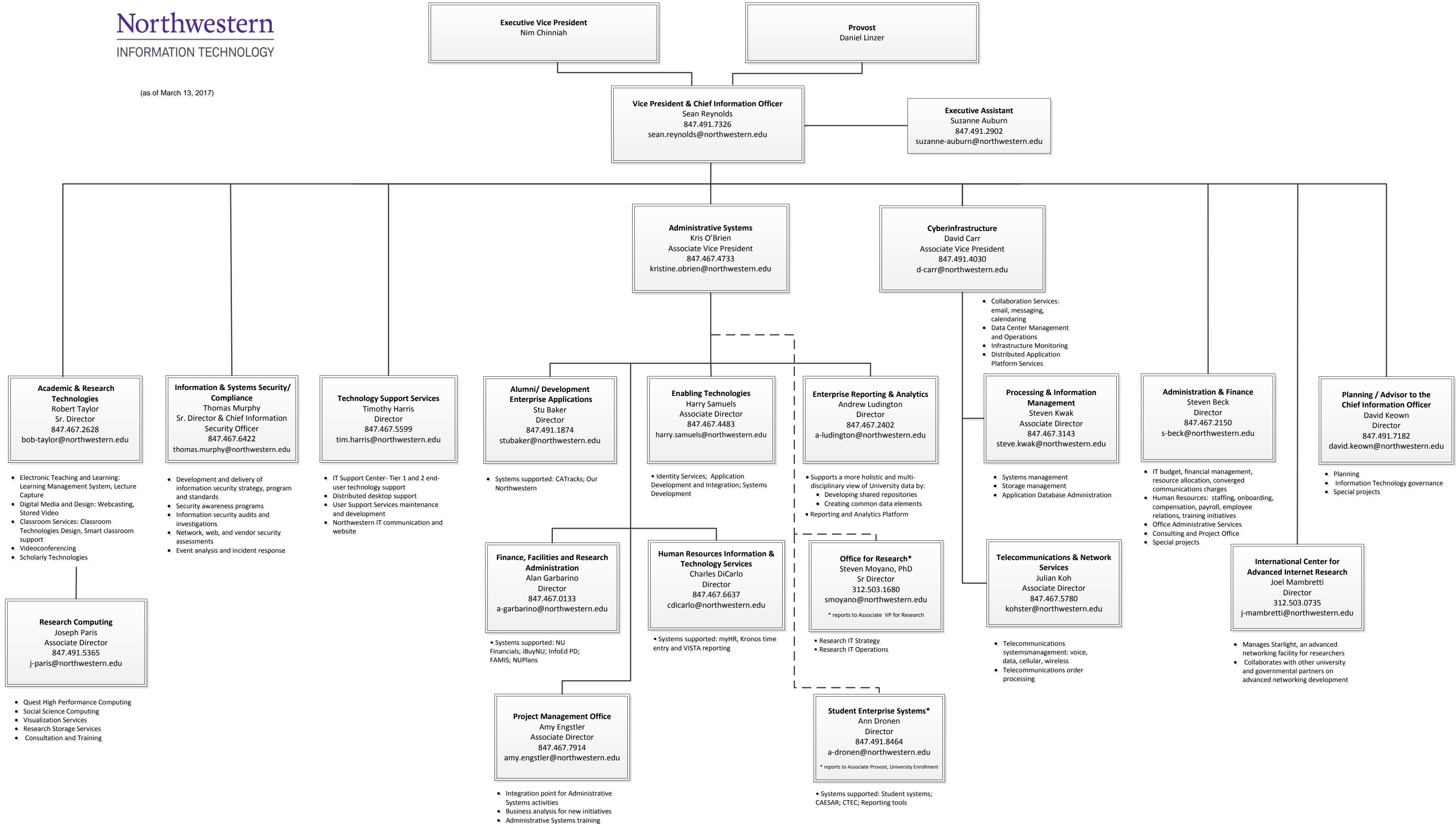


(as of March 13, 2017)



- Electronic Teaching and Learning: Learning Management System, Lecture Capture
- Digital Media and Design: Webcasting, Stored Video
- Classroom Services: Classroom Technologies Design, Smart classroom support
- Videoconferencing
- Scholarly Technologies

- Development and delivery of information security strategy, program and standards
- Security awareness programs
- Information security audits and investigations
- Network, web, and vendor security assessments
- Event analysis and incident response

- IT Support Center- Tier 1 and 2 end-user technology support
- Distributed desktop support
- User Support Services maintenance and development
- Northwestern IT communication and website

- Systems supported: CATracks; Our Northwestern

- Identity Services; Application Development and Integration; Systems Development

- Supports a more holistic and multi-disciplinary view of University data by:
  - Developing shared repositories
  - Creating common data elements
- Reporting and Analytics Platform

- Collaboration Services: email, messaging, calendaring
- Data Center Management and Operations
- Infrastructure Monitoring
- Distributed Application Platform Services

- Systems management
- Storage management
- Application Database Administration

- IT budget, financial management, resource allocation, converged communications charges
- Human Resources: staffing, onboarding, compensation, payroll, employee relations, training initiatives
- Office Administrative Services
- Consulting and Project Office
- Special projects

- Planning
- Information Technology governance
- Special projects

- Quest High Performance Computing
- Social Science Computing
- Visualization Services
- Research Storage Services
- Consultation and Training

- Systems supported: NU Financials; iBuyNU; InfoEd PD; FAMIS; NUPlans

- Systems supported: myHR, Kronos time entry and VISTA reporting

- Research IT Strategy
- Research IT Operations

- Telecommunications systemsmanagement: voice, data, cellular, wireless
- Telecommunications order processing

- Manages Starlight, an advanced networking facility for researchers
- Collaborates with other university and governmental partners on advanced networking development

- Integration point for Administrative Systems activities
- Business analysis for new initiatives
- Administrative Systems training

- Systems supported: Student systems; CAESAR; CTEC; Reporting tools