UNITS Representatives,

To improve security, reliability, and service delivery of University resources, all Symantec AntiVirus programs will be required to access Symantec directly in order to receive regular antivirus definition updates. NUIT has created a LiveUpdate Switching Tool for SAV users on Windows XP to assist in re-configuring their machines.

Running this switching tool ensures that you are receiving regular updates directly from Symantec.

ALERT: Do not run this switching tool if you are running a managed version of SAV.

To find out if you are running a managed SAV version:

1. Launch Symantec AntiVirus
2. From the main window, under General Information look for a field called Parent server. If that field has a server name in it other than "None" or “Update”, you are running managed SAV.

To run the Symantec AntiVirus LiveUpdate Switching Tool for Win XP, go to (remember to paste entire link in browser)
<https://chocolate.tss.northwestern.edu/software/titles_restricted/sav/liveupdate/nuliveupdate.zip>

Users of SAV on Mac OS or Windows Vista should already be using the correct Virus Definition Update location and no change is required.

Additionally, software that has historically been available on NUNS & PLATO will be removed as of May 1, 2009.

All software titles offered through NUIT can be found at <http://www.it.northwestern.edu/software/> and are serviced through a secure Web site.

If you have questions regarding this message or the LiveUpdate Switching Tool, please contact the NUIT Support Center at 847-491-HELP (4357) or <consultant@northwestern.edu>.

NUIT Communications
it-communications@northwestern.edu