From: IT Communications  
Sent: Thursday, January 15, 2009  
To: Faculty and Staff  
Subject: REMINDER: Symantec AntiVirus LiveUpdate Switching Tool for Win XP

As previously announced, all Symantec AntiVirus programs will soon be required to access Symantec directly in order to receive regular antivirus definition updates. This requirement is necessary to improve the security, reliability, and service delivery of University resources.

To make it easy for SAV users on Windows XP, NUIT has created a LiveUpdate Switching Tool to automatically configure non-managed University machines. You may run this tool now at <http://www.it.northwestern.edu/software/secure/index.html>.

ALERT: Do not run this switching tool on a University owned or issued computer that is managed by a departmental/school technical support person.

If you don’t know if you are running a managed SAV version:

1. Launch Symantec AntiVirus. From the “Start” menu, select “All Programs”. Choose “Symantec Client Security” and then select “Symantec Antivirus”.

2. From the main window, under “General Information” look for a field called Parent server. If that field has a server name in it other than "None" or “Update”, you are running managed SAV.

If your machine is not managed, download the Symantec AntiVirus LiveUpdate Switching Tool for Win XP <http://www.it.northwestern.edu/software/secure/index.html>.

Users of SAV on Mac OS or Windows Vista should already be using the correct Virus Definition Update location and no change is required.

All software titles offered through NUIT can be found at <http://www.it.northwestern.edu/software/> and are serviced through a secure Web site.

If you have questions regarding this message or the LiveUpdate Switching Tool, please contact your local department/school technical support person or the NUIT Support Center at 847-491-HELP (4357) or consultant@northwestern.edu.

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