From: IT Communications  
Sent: Thursday, November 13, 2008  
To: Faculty, Staff, and Students  
Subject: New Requirement: Symantec AntiVirus Clients on Windows XP

To improve security, reliability, and service delivery of University resources, all Symantec AntiVirus programs will be required to access Symantec directly in order to receive regular antivirus definition updates.

NUIT has created a LiveUpdate Switching Tool for SAV users on Windows XP to assist in re-configuring their machines.

You may immediately run this switching tool to ensure that you are receiving regular updates directly from Symantec.

ALERT: Do not run this switching tool if you are running a managed version of SAV.

To find out if you are running a managed SAV version:

1. Launch Symantec AntiVirus. From the "Start" menu, select "All Programs". Choose "Symantec Client Security" and then select "Symantec Antivirus".

2. From the main window, under "General Information" look for a field called Parent server. If that field has a server name in it other than "None" or "Update", you are running managed SAV.

To download the Symantec AntiVirus LiveUpdate Switching Tool for Win XP, go to <http://www.it.northwestern.edu/software/secure/index.html>.

Users of SAV on Mac OS or Windows Vista should already be using the correct Virus Definition Update location and no change is required.

All software titles offered throughNUIT can be found at <http://www.it.northwestern.edu/software/> and are serviced through a secure Web site.

If you have questions regarding this message or the LiveUpdate Switching Tool, please contact the NUITSupport Center at 847-491-HELP (4357) or consultant@northwestern.edu.

NUIT Communications  
it-communications@northwestern.edu