Introductions 12:02PM

Technology Support Services 12:05PM

- **Google Apps Name Space Consolidation** (Wendy Woodward)
  Google is merging the name space. As a result you can no longer use the @U account for some Google services, such as Blogger. This is an auto process pushed by Google; the benefits will allow us to open up additional services within the @U space. Sheet passed out listing services that could be made available. Claire to have info back to Wendy by 11/9/2010 on which of the services listed are most desired by students.

- **Wireless Coverage** (Wendy Woodward)
  Norris has cellular coverage has been turned on and we are in the process of upgrading Wi-Fi in other areas as it is funded. Students clarified that Tech and the Library were their primary location preferences if given a choice of where to invest further. NUIT will continue to work with ASG to advance this endeavor.

- **NUIT Strategic Planning** (Wendy Woodward)
  Recently held our annual retreat to discuss strategic directions in support of the University strategic planning process.
  Three main objectives were confirmed:
1. University institutional storage of research data and other data for the business side of the university.
2. Research computational resources
3. Mobility

- **Collaboration Systems Initiative** (Wendy Woodward)
  Launch of exchange for faculty and staff, mailing and calendaring are on track for 2011. On the plan is integration with the students Google Apps services as well as an increased presence of faculty within the @U space for the purpose of collaborating with students thru Boogle, Google’s Blackboard interface.

- **NUTV Update** (Wendy Woodward)
  We recently partnered with NIU to launch 10 additional channels to NUTV while sharing 10 of our channels with NIU. This is in pilot right now until quality of data flow is determined.

- **Student Support Efforts** (Aaron Mansfield)
  New service manager tool that allows you to log in and submit support requests. It allows you to see the history of past requests as well. Laptop ER has relocated across from the bookstore in Norris; this is a pilot location, we are calling the NUIT Service Point. Students commented favorably on the location. They felt is provides excellent service to students from that location.

**Academic & Research Technologies 12:26PM**

- **Lecture Capture** (Bob Davis)
  Last year we recorded approximately 550 lectures in both the graduate and undergraduate schools. This quarter for Chemistry 101, University Classroom Committee funded the installation of cameras in TECH LR2 & LR3. We have captured over 200 lectures this quarter including the medical school.

- **MediaWorks Update** (Bob Davis)
  The Digital Editing lab has moved to the information commons area of the Library. It is used almost constantly from afternoon on into the evening.

- **Course Management Upgrade** (James Altman)
  Blackboard Course Management System was upgraded in June 2010. Now has group features within Blackboard giving students the opportunity to create their own groups, ask their classmate to enroll within a Blackboard course site. Other features include; file exchange, discussion board, group blog, group wiki and group journals.

- **Classroom Improvements** (Bob Davis)
  During summer quarter we updated technology in 13 different classrooms. Tech L251 now has video conferencing capabilities, plus lecture capture and streaming. Each summer we cycle through 10-20 classrooms updating the technology as well as improving seating, lighting, etc.

- **Harris and Elder Hall Reopening** (Bob Davis)
  Harris: Should be available for class’s winter quarter, technology enhanced classrooms are available.
Elder Hall: Exciting project going on, renovation with shared collaboration spaces being added with two new class/seminar rooms created. Enhanced technology is being installed including, electric white board and large plasmas are just part of the new renovations.

- **Mobility update** (Bob Taylor)
  We recently released the Northwestern Mobile App for Android devices. We are the first university in the country to get this Android App. We field tested to make sure it was going to work well. This partly reflects our close working relationship with Google. We will be taking a closer look at funding course sites on all phones/devices with Blackboard Mobile capacity.

Associated Student Government 12:48PM
- **Wildcat Connection** (Michael Jan)
  Program purchased by Student Affairs this last Spring to manage student group information. Wendy Woodward will follow up with Student Affairs to learn more about this program.

- Off-campus website (not NUIT)

- **Cell phone coverage** (Claire Lew)
  Positive feedback from students on Norris new wireless coverage. Agreed to work together to continue to enhance other parts of campus in response to student needs.

- **NetID Passwords** (Michael Jan)
  Students are frustrated with the frequency of needing to change their NetID password. NUIT is working to decrease the frequency of password changing. Look for something to happen during the 2011 school year.

New Business 12:57PM
- **NUTV Survey** (Wendy Woodward)
  ASG may send out survey in coming months asking how student feel about NUTV.

- **EBooks** (Wendy Woodward)
  ASG may do a survey to students on their interest in EBooks. Unless students are going to save money with ebooks, they do not feel this is something that is a priority right now. Students today can buy used books easily and resell them once they are finished with them. eBooks are costly and you cannot recuperate costs.

- **ASG Committee member nominations** (Wendy Woodward)
  ASG will work with their members to fill open positions.

Additional Discussion 1:02PM
- Graduate Student Association considering our invitation to join the committee in future (Wendy Woodward)

- Mailroom alerts via g-chat requested by students (Alexa Kamm). This is being managed with Student Affairs.

Adjourn 1:05PM