MINUTES
Information Technology Student Advisory Committee
Tuesday, February 18, 2014

Invitees:

<table>
<thead>
<tr>
<th>Student Representatives:</th>
<th>NUIT Representatives:</th>
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<tr>
<td>Julia Watson, ASG President – Elect, WCAS Present</td>
<td>Ian Hendrickson, Bienen School of Music Present</td>
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<td>Sofia Sami, ASG Academic VP, WCAS Present</td>
<td>Roman Kazantsev GSA Service Co-Chair Absent</td>
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<td>Anna Kottenstette, ASG Student Life VP, SoC Present</td>
<td>Ani Ajith, ASG President, WCAS Absent</td>
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<td>Sheng Wu, ASG Technology VP, MEAS Present</td>
<td>Eric Morales, SESP Absent</td>
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<td>Erik Zorn, ASG Executive VP- Elect, WCAS Present</td>
<td>Krish Suresh, WCAS Absent</td>
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<td>Chase Eck, WCAS Present</td>
<td>Mikhail Tsirtsan, SoC Absent</td>
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<tr>
<td>Haley Hinkle, Medill Present</td>
<td>Xi Chen, GSA Communications Chair Absent</td>
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<td>Jeremy Needle, GSA Social Chair Present</td>
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Welcome and Introductions
Wendy Woodward welcomed committee members.

Reports and Feedback

Technology Support Services

Wendy provided updates on the following:

- **Heartbleed:** Great response with 20% of NU population changing their passwords.
- **MS for Students:** Due to launch in May. This service will be free.
- **WiFi Update:** The upgrades continue at the residence halls and a few of the Greek facilities.
- **Res Hall TV:** The HULU pilot went well even though the content offered is limited. Xfinity service should be in place by 9/2014.
Box.net: Coming soon for administrative use by faculty, staff and TGS students.
Lynda.com: Available for all students. The students were excited about this.
@yahoo/@aol DMARC: Due to the vendor system changes people who forward their mail through one of these services might not receive it properly. Students indicated that the bulk of the NU student body do not use these services.

Academic & Research Technologies

**Vicky Getis Updates:**

The switch from Blackboard to Canvas will start soon. Both programs will run concurrently through 2015.

ASG invited Vicky to present at an upcoming meeting.

**ASG**

Sofia Sami reported that 85 students are signed up to participate at the Hackathon taking place on 04/25/2014. Suggestions were made concerning the Portal System, i.e. eliminate the need for multiple log in’s, add more choices for students, Career Cat, advising or scheduling meetings. Sheng Wu discussed the possibility of having more data available for students. He cited other major universities that have provided this service without compromising the entire system.

**IT Fairy/Wish List –**

- Open access to university data so that students can create apps that meet student needs
- Better “how to” information regarding NUIT services for all incoming students. Wildcat welcome booklet does not have enough information re: NUIT services. Bulk mail to parents and incoming students with links to important IT information was suggested.
- Centralized support for website design, get rid of bad web links on NU pages and update old websites. The students will report on sites that are out of date if there is incentive to do so.
- Access to Basic Adobe Creative Suite for all students
- Better educate faculty on IT resources for students and faculty use.
- Create a fancy IT support “Bar” at Norris for laptop ER (like U of MN does). Expand support for mobile phone hardware (e.g. AT&T store)
- Make SSO work. Everyone should be able to log in once to the portal and have access to everything without logging in again.