### Reports and Feedback

**Technology Support Services**

- **Adobe licensing update** – Wendy reported that Adobe licensing cost is increasing and moving to a subscription model. She added NUIT is in negotiation with Adobe and while nothing has been finalized they are looking at a faculty and staff agreement that will minimize the cost increase; and at the possibility of a student agreement that will help control costs. NUIT would need a guaranteed number of students to purchase the software for this to be a viable option.
The committee asked additional questions about Office 360 and its availability and costs. They also discussed Google docs, which has features like document sharing that are useful and important for collaboration.

- **NUTV is being retired July 31, 2013** – Wendy told the committee that Entertainment television will be available in public res hall spaces, adding, other options will be explored with Student Affairs.

- **Wi-Fi work, spring break and summer** – Shehzad Amin, Director of IT Infrastructure agreed to come to the May 8 meeting and address Wi-Fi issues. He reported that during Spring break, efforts were made to improve Wi-Fi reception in Bob McCulloch. It was determined that one issue; the location of access points, was causing interference. NUIT relocated some Access Points to inside the rooms and also added additional Access Points, increasing them from 50 to 80. He added that NUIT followed up on all tickets and is now auditing all Res Halls with plans that identified issues they plan to address during the summer.

Shehzad said the norm for additional access points per year was 250, but has increased to 700, which is quite a large increase. He said that in general the upgrades to buildings aligned well with UBPC priorities. He discussed the interference NU experiences due to the use of rogue devices, which can reduce the strength and affect the experience of Wi-Fi, reminding students that Student Affairs will be rigorously enforcing control of rogue access points.

The committee told Shehzad the Catalysis Center in one of the common areas is a location that has weak signals. He reminded the committee that NU is in the process of moving from 55% to 70% Wi-Fi coverage across the entire campus; adding, blue light installation on the lake fill by University Police will leverage access points as well. He said a limited number of NU authorized people will be able to use the service.

**Academic and Research Technologies**

- **Pilots of alternative learning management systems** – Bob Taylor reported NU is conducting several teaching and learning pilots. He said NU Blackboard presently has over 7,000 course sites each year but Blackboard is not always viewed as the best environment for collaboration, and the Education Technology Advisory Committee (ETAC) is recommending looking at alternatives. Therefore, Loud Cloud, Canvas Instructure, Desire to Learn, and others are being piloted and reviewed.

He added that NU is also looking at a variety of online education efforts. The Provost has been spear heading an initiative to look at MOOCs (Massive Open Online Course) and NU is moving forward with Coursera. He reported that six MOOCs will be released in the coming year, three in McCormick, two in Law, and one in SCS. Bob said NU will also have a course in 2U, which will be an online for credit course with tuition, adding the first course from NU in 2U is from Medill.

In closing, Bob reported that NUIT A&R research staff will be moved to the MUDD library in June.

**ASG**
- ASG launched a revamped Book Swap application.
- Campus Voice continues to be active and utilized.

**GSA:**
- The Graduate Student council can be used to survey graduate students about important services.

**IT Fairy Discussion**

"If there was an IT fairy who could give you anything you wished for, without any budgetary or other restraints....what would you ask for?"
- Better availability and access to statistical software (Music Theory and Cognition).
- Can advising appointments be scheduled online, possibly using Google Calendars? Could instructions be provided for creating the shared calendar?
- Can Add/Drops be done online with virtual signatures and not physical forms?
- Can NUL provide external hard drives or flash drives that students can borrow?
- Tablets provided for certain curriculum.
- Expanded Course Packs.
- Outlets in classrooms and auditoriums.
- Entertainment Channels where any program or sports can be streamed.
- Redbox or DVD rental service on campus.
- A contract service to maintain department clusters.
- Provide student web hosting and domain services.
- Feedback services possibly integrated in the CMS.
- Central Wiki and Blog services for students.
- Printing capability in the Res Halls.
- Ability to contact or schedule safe rides online.
- A place where student groups could see what classes are looking for class projects.
- An app where students can see what’s going on, find meeting spaces, and has the ability to reserve them.

Additional Discussion

Summary of Action Items

Adjourn