Welcome and Introductions

Reports

Technology Support Services

- **Google Apps new look and feel** - Wendy confirmed this was activated on the University’s Google Apps domain.

- **DAS concerns about north campus to TNS** – Wendy discussed student concerns with TNS about minimal service at the north end of campus. TNS found nothing in the back-end of service. ASG identified three areas of concern, Kemper, Willard and SPAC. Wendy took specific information about Kemper and Willard from ASG. Students asked about SPAC and were advised it is not an enhanced building on campus. She told the committee that NUIT is continuing working toward
improving reception for all areas of both campuses. They are actively searching out RFPs and are hoping to do some creative negotiating to fulfill this need. One way to accomplish this would be to ask the carrier to pay part of the cost of getting on the network, as they will ultimately be able to sell more minutes and acquire more subscribers. TSS will follow-up on this item.

- **Guest Wireless Update** – Effective March 28, campus guests will be able to access the wireless network on both campuses without a NetID. Guest access is in 24 hours increments and re-registration is required for additional time on the network. Guest access is very basic utilizing email and web surfing. Guests will not be able to download or access the Library, Caesar or Blackboard. Aruba access points are at 80% at this time and will increase through 2013 until all access points are Aruba.

- **Network Access Control** – Wendy updated the committee about replacement of NetPASS which is at end-of-life. A replacement product from Bradford Company has been identified and is being called ‘Access Control’. This will only be on the wired network. Two pre-selected dorms will be ‘turned on’ to access this site after spring break to register their computer and mobile devices. If this ‘test’ is successful, everyone else will be brought on-board one week later.

Creating a similar experience on wireless is tentatively targeted for winter 2013. Once your devices are registered on the wired network, there is no need to re-register via wireless, enabling you to use your devices in other buildings without re-registering. A benefit of this process is stolen laptops turned on and on campus can be located.

**Academic & Research Technologies**

- **Mobile Apps Update** - Bob Taylor reported that this summer NUIT will do a study of human classroom apps that are being used at other Higher Ed institutions. This will be conducted over the next several months. For example, Purdue has developed some feedback apps that allow students to respond to questions, somewhat like ‘clickers’ here at NU. These apps let students tell their professor know when they feel lost in class or are having difficulty understanding the discussion and/or material. NU would not need to develop these apps, but we may be able to import them from Purdue or Michigan and modify them for our own use.

He reported that NUIT hopes to develop a mobile learn Blackboard app for android and Wi-Fi. There’s already a good version of this for iPad and iPhone. NUIT hopes to also drive down some costs as well. When the study is completed, NUIT will do a demo for students to get feedback on the importance of these apps. He asked students to let NUIT know if they feel a course management app is of importance.

- **Kaltura Investigation** – Bob Taylor reported about NUIT’s investigation of Kaltura, a media company with hosting services, video streaming, image streaming and media management. He told the committee NU’s servers do a good job of serving media, however, media is assuming a more central role in communications for teaching, learning and research including the types of projects students are involved in. This created the need to investigate other products. During our investigation, we learned that almost half of the Big Ten universities and three-fourths of the Ivy League schools have already committed to Kaltura; Kaltura also hosts campuses around the world.

He added that at this time, Media space does a better job of sharing, and offering of media documents, but Kaltura is improving in this area as well. Kaltura helps people publish, and supports all video
formats which includes mobile formats. NUIT will make a decision within the next two months and keep students in the loop. NUIT hopes to do a demo of this product as well.

ASG

- **Vidyo publicity message** – ASG has not sent out this message

- **Mobile Apps Update** – NUX shuttle apps was released in January as an alternative to the NU Shuttle app, but does not replace it. Many students have downloaded this alternative app which is available for both Androids and iPhones.

- **NU Signals App** – is being developed to help students identify and report dead signals and Wi-Fi spots on the NU campus using their mobile device with a simple two or three step process. They are looking at a mid-spring release.

- **WildCatPad.com** - posts rentals and sublets in the Evanston area. Currently have over 100 rentals and 65 sublets posted.

- **JobCat.com** – Connects busy Evanston residents with Northwestern Wildcats that are ready to help with small jobs like babysitting, yard work, and web design. They expect to launch this website the first week of spring quarter. Both WildCatPad and JobCat are useful to both undergrad and graduate students.

- **Undergrad student Cat** - This is a freshman resource about student life and activities. This is being refreshed and will be ready by the end of the year.

- **ASG Server** – has been refreshed and upgraded

- **ASG Student Website** – Being revamped for start of school next year. Hope to be up and running by May.

- **WildCat Connection** – created by student affairs as a centralized platform for managing all student events. ASG hopes to take advantage of the API, and display this in the NU link website to include news feeds and more. ASG concurred with NUIT that University Relations need to be included in this conversation.

GSA

- **Vidyo publicity message** – GSA has sent this message out

- **New website under construction** – an undergrad will be hired to work on this

- **PlanItPurple** – Graduate students will begin using this site for all their events.

- **HTML Templates** – asked for assistance from NUIT to create a template for emails and newsletters. NUIT offered to connect them with Michael Jones in TSS for this purpose.
Additional Discussion

- **Video Booster** – Ethan Romba will make a presentation on this product during spring quarter.
- **HTML templates** – Students asked NUIT for assistance in developing templates for group emails

Tech Updates

- **Trends on the horizon** – Bob Taylor reported beginning in April, various stakeholder will come together to look at administrative apps that will benefit students in ways of producing presentation and content. They hope to make video and podcasts available for student viewing prior to class time, creating more of a seminar classroom rather than a lecture classroom. Social media tools in the classroom is in discussion as well. They are hoping to see more engagement with Alumni regarding courses.
- **Wild Cat Connection** – created by student affairs as a centralized platform for managing all student events. ASG hopes to take advantage of the API, and display this in the NU link website to include news feeds and more. ASG concurred with NUIT that University Relations need to be included in this conversation.
- **Student Initiative** - Through a $5000 student initiative, ASG hopes to provide portable cell phone and laptop charging stations on campus.

Summary of Action Items

- **TSS** - follow-up on Wi-Fi Connectivity
- **ASG Committee members** - Incoming and Outgoing student update
- **ASG** - follow-up on disbursement of Vidyo message
- **ASG/GSA** - invite newly elected students to next meeting

Adjourn