Introductions

Reports

Technology Support Services

Collaboration Services (@u.northwestern.edu) Status (Wendy Woodward)

NU’s @u.northwestern.edu e-mail service has more than 12,000 accounts, with approximately 80% of eligible students set up with an account. In October, any students who do not yet have an @u.northwestern.edu account will be moved to the new system, though notifications will go out throughout the summer to remind students to make this switch on their own.
Regarding two of the Google applications, problems with the Documents and Spreadsheets have been presented to Google and are being worked on to improve their functionality. Google sites are gaining attention as approximately 200 sites have been created.

Wi-Fi on Campus (Wendy Woodward)
This project is moving forward with a tentative completion date of Fall 2008.

Cellular Extension on Campus (Wendy Woodward)
This project is also moving forward for residence halls, though certain buildings (particularly Greek housing) will not be included in this plan.

Academic Technologies
Computer Lab/Videoconferencing upgrades
PCs and old furniture have been replaced in the Tech computer lab and a new smart podium has been installed along with video conferencing equipment. All of these changes have increased the usage of the space by students. Over the summer, computers in labs will be upgraded to Windows Vista and upgrades will also be made to BlackBoard. Additionally, Harris will be closed beginning in January for one to one and a half years to upgrade rooms to smart classrooms.

iTunes U
This project is expected to be announced within one month, with a pre-release set up for the following schools and organizations over the summer: Feinberg, SESP, the library, and possibly Student Affairs. Student response to this proposed plan has been good, but it would be helpful to get an idea of how many students use video/mp3 players on a regular basis, possibly with the assistance of ASG.

Clickers
These are continuing to grow in popularity with faculty and students and we are looking into the possibility of extending their functionality to other handheld devices, such as iPhones, etc.

New Business
Communicating with Students (Aaron Mansfield)
The question was raised as to how best to communicate with students regarding such topics as hiring opportunities other than our current flyers and ads on Facebook and the Daily Northwestern. One suggestion was to raise awareness of our projects by contacting students early (first-year students), emphasizing the new and interesting projects we are working on that will directly impact students, and possibly include a blog on NULink. It was also suggested to create a one-page summary of our services that is easily accessible via the NULink homepage, the ASG homepage, and the NUIT homepage.

Student Telephone Service in Res. Halls (Wendy Woodward)
Student landline telephone service in residence halls will be on a per request basis starting in the fall. Students will be offered a single rate line with unlimited long-distance local calling. International calls will need to be placed with a calling card.
Identity Management System (Wendy Woodward)
On July 7, we will be launching a replacement for SNAP which will provide a new look for self-service pages and netid access. The new system will continue to integrate with LDAP technology.

Listserv Improvement Project (Nate Perkins)
We are looking for a program to improve or replace our current listserv interface and possibly bulkmail as well. The goal is to find a program that will list open listservs and allow people to easily add or remove themselves and provide ease of use for administrators. The problem is in finding a program that will interface with LDAP. In the meantime, it would be useful to provide a one page “How To” or FAQ that is in a more obvious place on the website.

Additional Discussion
DMCA Violations
There has been a marked increase in DMCA violations and we are looking for ways to remind students that this activity is not allowed by the University. One suggestion was to include making it clear that this is a violation of policy one to two times per year, rather than just announcing it to incoming students. We should also remind students that they are liable if they are caught and give examples of other students who have been caught and what the consequences were. Additionally, we can redirect students to a pay service as an alternative.

Summary of Action Items
Nate Perkins will investigate possible listserv and bulkmail replacements and report back if he finds anything that may be of use.
ASG will continue to poll students on their use of handheld devices and will report this information to Academic Technologies.
Christina Bello will create a new Google site for the ASG/IT committee.

Adjourn