Cisco Registered Envelope Services (CRES) - Mobile

Purpose:

Upon receiving an encrypted e-mail message from Northwestern on your mobile device, you will follow these steps to read the e-mail. *Note: These instructions assume you have already registered your e-mail with the CRES service.*

Procedure:

1. Within the secure message you received, copy the e-mail address listed (mobile@res.cisco.com) and forward the message to the copied address. When prompted, click on the “Include” button to include the original attachments with the message.

2. After you forward the original message to mobile@res.cisco.com you will receive a new message with a mobile link for you to use.
3. When you click on the link you will be taken to a website where you will select your e-mail from the list and then type your password:

For a better mobile opening experience, try the free [Cisco Business Class Email](URL) for iOS app.

4. You can now read your encrypted e-mail.