The following phishing email was received by members of the Northwestern community on or around January 19, 2018, appearing to be from IT Service Desk. DO NOT click on any links or open any attachments and DO NOT respond to this email or any email you suspect is a phishing attempt. As a reminder, Northwestern University will never ask for personally identifiable information.

Please check out the [How to Identify a Fraudulent Email Scam video](#) on the NUIT Communications [YouTube Channel](#) for more information on how to spot phishing email scams.

From: (Email address intentionally removed by Northwestern IT),
Sent: Friday, January 19, 2018 7:39 AM
Subject: Urgent Ticket #: REQ5535163

Ticket Information:

Created: 1-19-2018

Ticket #: REQ5535163

Requested For: All Owa User.

This service desk notice, there is a security update that needs to be performed on our server today, to update your Outlook Web Email account which is required urgently do use this ticket # REQ5535163 or by copying the below link to any of your browser and fill out the required information to update your account.

[https://(URL intentionally removed by Northwestern IT)](#)

Thank you,

IT Service Desk

Ref: MSG2102829.