Information Technology Services for the Residences at Seabury-Western

The Residences at Seabury-Western are part of a special program leveraging new technologies to determine how they can be utilized in other NU residence halls. Northwestern University Information Technology (NUIT) has provided this quick reference guide to assist you in better accessing your residence hall’s advanced technologies.NUIT continues to advance service in this test environment and encourages you to report any service issues to the NUIT Support Center at 847-491-HELP (4357) or consultant@northwestern.edu.

Internet Access
Your residence is equipped with a new SSID “seabury” for wireless Internet access. Configure your computer to access this SSID while in your residence. You may also use SSID “northwestern” for wireless access in your residence hall or other on-campus locations. Visit the University Library or Norris Center if a wired connection is needed.

Read more about wireless configuration at NU:
<www.it.northwestern.edu/oncampus/wireless/wireless-connections/index.html>

*SSID “seabury” will only allow access from 802.11n clients, not 802.11a/b/g clients.

NUTV
While connected to SSID “seabury”, you should have access to NUTV, Northwestern’s cable television programming. Keep in mind that wireless NUTV access is currently offered as a trial service for Seabury-Western only.

Access NUTV in your residence hall at <www.northwestern.edu/nutv>.

Telephones
Emergency devices are available in your residence hall for emergency 911 access. You can also use your cellular phone for telephone access.

Support
Questions about wireless, NUTV, or telephone access in your Seabury-Western residence hall can be directed to the NUIT Support Center at 847-491-HELP (4357). Be sure to mention your Seabury-Western location.

Additional NUIT resources you may want to bookmark include:

NUIT Web Site: www.it.northwestern.edu
The NUIT Web site is a valuable resource that you want to bookmark. It provides overviews of NUIT services and quick links to most tech services on campus.

NUIT Support Center: www.it.northwestern.edu/supportcenter
NUIT’s central helpdesk for faculty, staff, and students. Dial 847-491-HELP (4357), send a message to consultant@northwestern.edu, click “Online Live Support” on the NUIT home page for IM troubleshooting, or visit a Laptop ER session (www.it.northwestern.edu/laptoper) for technical assistance.