Performance Compliance for End-to-End Latency on CAESAR

Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 377.9 ms and users were satisfied
20% of requests took over 326 ms and users were satisfied
15% of requests took over 346 ms and users were satisfied
10% of requests took over 559 ms and users were satisfied
5% of requests took over 1.1 secs and users were satisfied
1% of requests took over 6.8 secs and users were tolerating

User satisfaction
Performance Compliance for End-to-End Latency on FASIS Staff Pages
Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 239.2 ms and users were satisfied
20% of requests took over 312 ms and users were satisfied
15% of requests took over 331 ms and users were satisfied
10% of requests took over 351 ms and users were satisfied
5% of requests took over 745 ms and users were satisfied
1% of requests took over 2.6 secs and users were satisfied

Performance Compliance Targets

<table>
<thead>
<tr>
<th>End-to-End Latency</th>
<th>Satisfied</th>
<th>Tolerating</th>
<th>Frustrated</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 ms</td>
<td>3 secs</td>
<td>12 secs</td>
<td></td>
</tr>
</tbody>
</table>

User satisfaction
Performance Compliance for End-to-End Latency on FASIS Self Service
Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 417.4 ms and users were satisfied
20% of requests took over 339 ms and users were satisfied
15% of requests took over 463 ms and users were satisfied
10% of requests took over 723 ms and users were satisfied
5% of requests took over 2.1 secs and users were satisfied
1% of requests took over 7.2 secs and users were tolerating

Performance Compliance Targets

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<tr>
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<td>0%</td>
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</table>

User satisfaction

![User satisfaction chart](image)

E2E Latency (ms)

![E2E Latency chart](image)
Performance Compliance for End-to-End Latency on TES/Time Entry System

Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 362.7 ms and users were **satisfied**
20% of requests took over 309 ms and users were **satisfied**
15% of requests took over 328 ms and users were **satisfied**
10% of requests took over 348 ms and users were **satisfied**
5% of requests took over 893 ms and users were **satisfied**
1% of requests took over 9.9 secs and users were **tolerating**

### Performance Compliance Targets

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User satisfaction

![User satisfaction chart]

![E2E Latency chart]
Overall user satisfaction summary for entire period

The average request took 355.7 ms and users were satisfied
20% of requests took over 338 ms and users were satisfied
15% of requests took over 420 ms and users were satisfied
10% of requests took over 608 ms and users were satisfied
5% of requests took over 1.1 secs and users were satisfied
1% of requests took over 5.6 secs and users were tolerating

User satisfaction

Performance Compliance Targets

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</table>
Overall user satisfaction summary for entire period

The average request took 291.1 ms and users were satisfied
20% of requests took over 314 ms and users were satisfied
15% of requests took over 333 ms and users were satisfied
10% of requests took over 392 ms and users were satisfied
5% of requests took over 926 ms and users were satisfied
1% of requests took over 10.3 secs and users were tolerating

Performance Compliance Targets

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User satisfaction

E2E Latency (ms)
Performance Compliance for End-to-End Latency on Famis
Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 21.2 ms and users were satisfied
20% of requests took over 282 ms and users were satisfied
15% of requests took over 300 ms and users were satisfied
10% of requests took over 318 ms and users were satisfied
5% of requests took over 335 ms and users were satisfied
1% of requests took over 349 ms and users were satisfied

User satisfaction
Performance Compliance for End-to-End Latency on Library Pages

Overall user satisfaction summary for entire period

The average request took 234.9 ms and users were satisfied
20% of requests took over 339 ms and users were satisfied
15% of requests took over 414 ms and users were satisfied
10% of requests took over 561 ms and users were satisfied
5% of requests took over 708 ms and users were satisfied
1% of requests took over 2.9 secs and users were satisfied

Performance Compliance Targets

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User satisfaction

![User satisfaction chart]

E2E Latency (ms)

![E2E Latency chart]
Performance Compliance for End-to-End Latency on Catracks
Oct 01 2015 00:00 GMT-05:00 - Nov 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 57.3 ms and users were satisfied
20% of requests took over 282 ms and users were satisfied
15% of requests took over 299 ms and users were satisfied
10% of requests took over 317 ms and users were satisfied
5% of requests took over 335 ms and users were satisfied
1% of requests took over 349 ms and users were satisfied

Performance Compliance Targets

<table>
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User satisfaction

![User satisfaction graph]

![E2E Latency graph]

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Toler 3,000