Performance Compliance for End-to-End Latency on CAESAR
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT -05:00

Overall user satisfaction summary for entire period

The average request took 453.6 ms and users were satisfied
20% of requests took over 344 ms and users were satisfied
15% of requests took over 496 ms and users were satisfied
10% of requests took over 709 ms and users were satisfied
5% of requests took over 1.6 secs and users were satisfied
1% of requests took over 7.7 secs and users were tolerating

User satisfaction

Performance Compliance Targets

<table>
<thead>
<tr>
<th>End-to-End Latency</th>
<th>Satisfied</th>
<th>Tolerating</th>
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[Graph showing user satisfaction over time]
Performance Compliance for End-to-End Latency on FASIS Staff Pages
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 270.7 ms and users were **satisfied**

- 20% of requests took over 314 ms and users were **satisfied**
- 15% of requests took over 334 ms and users were **satisfied**
- 10% of requests took over 402 ms and users were **satisfied**
- 5% of requests took over 840 ms and users were **satisfied**
- 1% of requests took over 4.5 secs and users were **tolerating**

User satisfaction

Performance Compliance Targets

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Performance Compliance for End-to-End Latency on FASIS Self Service
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 355.2 ms and users were **satisfied**
20% of requests took over 330 ms and users were **satisfied**
15% of requests took over 350 ms and users were **satisfied**
10% of requests took over 658 ms and users were **satisfied**
5% of requests took over 1.7 secs and users were **satisfied**
1% of requests took over 6.1 secs and users were **tolerating**

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User satisfaction

![Bar chart showing user satisfaction over time](image)

![Line chart showing E2E latency over time](image)
Performance Compliance for End-to-End Latency on TES/Time Entry System

Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 512.2 ms and users were satisfied
20% of requests took over 332 ms and users were satisfied
15% of requests took over 377 ms and users were satisfied
10% of requests took over 620 ms and users were satisfied
5% of requests took over 1.3 secs and users were satisfied
1% of requests took over 11.2 secs and users were tolerating

Performance Compliance Targets

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User satisfaction
Performance Compliance for End-to-End Latency on NUFin
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 423.9 ms and users were **satisfied**
20% of requests took over 345 ms and users were **satisfied**
15% of requests took over 483 ms and users were **satisfied**
10% of requests took over 667 ms and users were **satisfied**
5% of requests took over 1.5 secs and users were **satisfied**
1% of requests took over 6.8 secs and users were **tolerating**

User satisfaction

![User satisfaction chart]

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![Performance Compliance Targets chart]
Performance Compliance for End-to-End Latency on NUPortal
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT -05:00

Overall user satisfaction summary for entire period

The average request took 312.8 ms and users were satisfied
20% of requests took over 346 ms and users were satisfied
15% of requests took over 534 ms and users were satisfied
10% of requests took over 840 ms and users were satisfied
5% of requests took over 1.5 secs and users were satisfied
1% of requests took over 4.2 secs and users were tolerating

User satisfaction

Performance Compliance Targets

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Graphs showing user satisfaction and latency over time.
### Performance Compliance for End-to-End Latency on Famis

**Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00**

#### Overall user satisfaction summary for entire period

The average request took 48.3 ms and users were **satisfied**

- 20% of requests took over 286 ms and users were **satisfied**
- 15% of requests took over 304 ms and users were **satisfied**
- 10% of requests took over 322 ms and users were **satisfied**
- 5% of requests took over 340 ms and users were **satisfied**
- 1% of requests took over 744 ms and users were **satisfied**

#### Performance Compliance Targets

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### User satisfaction

![User satisfaction chart](image1.png)

### E2E Latency (ms)

![E2E latency chart](image2.png)
Performance Compliance for End-to-End Latency on Library Pages
Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT-05:00

Overall user satisfaction summary for entire period

The average request took 582.6 ms and users were **satisfied**
20% of requests took over 593 ms and users were **satisfied**
15% of requests took over 705 ms and users were **satisfied**
10% of requests took over 1 sec and users were **satisfied**
5% of requests took over 2 secs and users were **satisfied**
1% of requests took over 7 secs and users were **tolerating**

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User satisfaction

![User satisfaction chart]

![End-to-End Latency chart]
**Performance Compliance for End-to-End Latency on Catracks**

Jul 01 2015 00:00 GMT-05:00 - Aug 01 2015 00:00 GMT -05:00

**Overall user satisfaction summary for entire period**

The average request took 137.8 ms and users were **satisfied**
20% of requests took over 299 ms and users were **satisfied**
15% of requests took over 317 ms and users were **satisfied**
10% of requests took over 336 ms and users were **satisfied**
5% of requests took over 505 ms and users were **satisfied**
1% of requests took over 2.6 secs and users were **satisfied**

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**Performance Compliance Targets**

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**User satisfaction**

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**E2E Latency (ms)**

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