Performance Compliance for End-to-End Latency on CAESAR
Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT-06:00

Overall user satisfaction summary for entire period

The average request took 421.1 ms and users were **satisfied**
20% of requests took over 417 ms and users were **satisfied**
15% of requests took over 566 ms and users were **satisfied**
10% of requests took over 716 ms and users were **satisfied**
5% of requests took over 1.3 secs and users were **satisfied**
1% of requests took over 5.1 secs and users were **tolerating**

User satisfaction

![User satisfaction chart]

Performance Compliance Targets

<table>
<thead>
<tr>
<th>End-to-End Latency</th>
<th>Satisfied</th>
<th>Tolerating</th>
<th>Frustrated</th>
</tr>
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<tbody>
<tr>
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![Performance Compliance Targets chart]
Performance Compliance for End-to-End Latency on FASIS Staff Pages
Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT -06:00

Overall user satisfaction summary for entire period

The average request took 231.1 ms and users were satisfied
20% of requests took over 314 ms and users were satisfied
15% of requests took over 334 ms and users were satisfied
10% of requests took over 403 ms and users were satisfied
5% of requests took over 866 ms and users were satisfied
1% of requests took over 2.4 secs and users were satisfied

Performance Compliance Targets

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User satisfaction

![User satisfaction chart showing daily requests and satisfaction levels from Jan 01 2016 to Feb 01 2016.]

E2E Latency (ms)

![E2E latency chart showing performance metrics.]
Performance Compliance for End-to-End Latency on FASIS Self Service
Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT-06:00

Overall user satisfaction summary for entire period

The average request took 415.4 ms and users were satisfied
20% of requests took over 339 ms and users were satisfied
15% of requests took over 464 ms and users were satisfied
10% of requests took over 770 ms and users were satisfied
5% of requests took over 2.2 secs and users were satisfied
1% of requests took over 7.4 secs and users were tolerating

Performance Compliance Targets

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User satisfaction

![Graph showing user satisfaction over time](image)

E2E Latency (ms)

![Graph showing E2E latency over time](image)
Performance Compliance for End-to-End Latency on TES/Time Entry System
Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT -06:00

Overall user satisfaction summary for entire period

The average request took 159.5 ms and users were satisfied
20% of requests took over 298 ms and users were satisfied
15% of requests took over 317 ms and users were satisfied
10% of requests took over 336 ms and users were satisfied
5% of requests took over 463 ms and users were satisfied
1% of requests took over 2.5 secs and users were satisfied

User satisfaction

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Performance Compliance Targets

- **Satisfied**
- **Tolerating**
- **Frustrated**

![Chart showing user satisfaction and performance metrics](chart.png)
Performance Compliance for End-to-End Latency on NUFin

Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT -06:00

Overall user satisfaction summary for entire period

The average request took 368.6 ms and users were satisfied
20% of requests took over 333 ms and users were satisfied
15% of requests took over 378 ms and users were satisfied
10% of requests took over 585 ms and users were satisfied
5% of requests took over 1 sec and users were satisfied
1% of requests took over 6.3 secs and users were tolerating

User satisfaction

![Graph showing user satisfaction over time]

Performance Compliance Targets

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![Graph showing end-to-end latency over time]

![Legend for chart colors]
Performance Compliance for End-to-End Latency on NU Portal
Jan 01 2016 00:00 GMT -06:00 - Feb 01 2016 00:00 GMT -06:00

Overall user satisfaction summary for entire period

The average request took 134.4 ms and users were satisfied
20% of requests took over 309 ms and users were satisfied
15% of requests took over 329 ms and users were satisfied
10% of requests took over 348 ms and users were satisfied
5% of requests took over 847 ms and users were satisfied
1% of requests took over 2.3 secs and users were satisfied

Performance Compliance Targets

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User satisfaction

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User satisfaction

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User satisfaction
Performance Compliance for End-to-End Latency on Famis
Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT-06:00

Overall user satisfaction summary for entire period

The average request took 59 ms and users were satisfied
20% of requests took over 288 ms and users were satisfied
15% of requests took over 305 ms and users were satisfied
10% of requests took over 324 ms and users were satisfied
5% of requests took over 342 ms and users were satisfied
1% of requests took over 655 ms and users were satisfied

Performance Compliance Targets

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User satisfaction

[Histogram showing user satisfaction over time]

Frust 12,000
Toler 3,000
Average
90th Percentile
95th Percentile
99th Percentile
Performance Compliance for End-to-End Latency on Library Pages

Overall user satisfaction summary for entire period

The average request took 220.8 ms and users were satisfied
20% of requests took over 314 ms and users were satisfied
15% of requests took over 334 ms and users were satisfied
10% of requests took over 469 ms and users were satisfied
5% of requests took over 1.5 secs and users were satisfied
1% of requests took over 2.4 secs and users were satisfied

Performance Compliance Targets

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User satisfaction

![User satisfaction chart showing requests over time](chart1)

![E2E Latency chart](chart2)
Performance Compliance for End-to-End Latency on Catracks

Jan 01 2016 00:00 GMT-06:00 - Feb 01 2016 00:00 GMT -06:00

Overall user satisfaction summary for entire period

The average request took 73.4 ms and users were satisfied
20% of requests took over 283 ms and users were satisfied
15% of requests took over 300 ms and users were satisfied
10% of requests took over 318 ms and users were satisfied
5% of requests took over 336 ms and users were satisfied
1% of requests took over 350 ms and users were satisfied

User satisfaction

Performance Compliance Targets

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![Graph showing user satisfaction and performance compliance targets](image-url)