Subject: Please upgrade/reconfigure your e-mail software for SSL encryption

Our records indicate that you are using Kerberos encryption software and/or plain-text password (PTP) processing for e-mail password authentication. Effective January 11, 2005, Northwestern University Information Technology (NUIT) will no longer support Kerberos or PTP. After this date, anyone using Kerberos or PTP will be unable to access their e-mail.

In the interest of creating a more secure and convenient e-mail environment at Northwestern, NUIT is replacing Kerberos and PTP with SSL (Secure Sockets Layer) encryption technology on its main e-mail servers (casbah, hecky, lulu, and merle). For more details, see http://www.it.northwestern.edu/transitions/phase_kerberos.html.

NUIT recommends upgrading and/or reconfiguring your e-mail software using the directions below to assure compatibility with SSL. Eudora users need to have the Eudora 5.2 or above e-mail client installed on Windows 2000/XP and the Eudora 6.0 e-mail client on Macintosh OS 10.2 or above for SSL to run correctly.

- If you use Eudora on Windows or Mac computers, click on the following link for instructions on how to change your settings:
  http://www.it.northwestern.edu/e-mail/config/krbssl-eudora.html

- If you use Outlook or Entourage on Windows or Mac computers, click on the following link for instructions on how to change your settings:
  http://www.it.northwestern.edu/e-mail/config/ssl-outlook.html

- If you use Apple Mail, click on the following link for instructions on how to change your settings:
  http://www.it.northwestern.edu/e-mail/config/ssl-mail.html

- If you use WebMail for all of your e-mail, you do not need to make any changes.

For any questions, please call the NUII Support Center at 847-491-HELP (4357), e-mail us at consultant@northwestern.edu, or speak with your local technical support person.

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Information Technology

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