From: it-communications@northwestern.edu
Date Sent: January 6, 2005

Subject: Your NU E-mail Will Not Work Unless You Configure For Improved Security

Body: **Where appropriate, please contact your local technical support person before taking action from this message.**

IMPORTANT NOTICE: University records indicate that at some point this week you accessed your Northwestern e-mail from an e-mail client that is not updated for increased security. Please be advised that e-mail clients that are not updated will NOT be able to access Northwestern e-mail after January 11, 2005.

In order to keep NetID passwords more secure, Northwestern University Information Technology (NUIT) is phasing out its existing password encryption technology on Northwestern's central e-mail servers (casbah, hecky, lulu, and merle) in favor of newer encryption technology (called SSL – secure sockets layer).

ACTION REQUIRED:
Upgrade your e-mail client to SSL. Please ensure that you upgrade all the e-mail clients you use to access your Northwestern e-mail *as soon as possible* to avoid e-mail problems after January 11. Specific instructions are indicated below.

Note: If you received this message before and you have already upgraded your primary e-mail client to SSL, please be sure to check other e-mail clients that you use to access Northwestern e-mail (including e-mail clients at home, other workstations, and/or personal digital assistants/PDAs). If WebMail is used for ALL e-mail activity, no changes are needed.

INSTRUCTIONS:
(A) Eudora Users: Find instructions at <http://www.it.northwestern.edu/accounts/email/config/ssl/eudora/>

Note: For SSL to run correctly, you need Eudora 5.2 or above on Windows 2000/XP, or Eudora 6.0 on Macintosh OS 10.2 or above.

(B) Outlook or Entourage Users: Find instructions at <http://www.it.northwestern.edu/accounts/email/config/ssl/outlook/>

(C) Apple Mail Users: Find instructions at <http://www.it.northwestern.edu/accounts/email/config/ssl/applemail/>

For more information, please visit: <http://www.it.northwestern.edu/transitions/2005/phase_kerberos.html>

If you have questions, please contact your local technical support person, call the NUIT Support Center at 847-491-HELP (4357), or e-mail consultant@northwestern.edu.