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NUIT Announces Timeline for Windows Support

Northwestern University Information Technology (NUIT) recently announced deadlines for its support of certain versions of the Microsoft Windows operating systems.

NUIT attempts to support operating systems for slightly longer than announced plans by the manufacturers. In some cases, support plans are influenced by the availability of key features or necessary compatibility with important applications.

As of September 1, 2003, *one year from this coming fall,* NUIT will no longer support Microsoft Windows 98 and Windows NT Workstation. At the same time, support for Windows ME will be downgraded to "reasonable effort" by level 1 NUIT support staff. (This means that help desk personnel will make every attempt to assist, but problems will not be escalated to full-time support specialists.) NUIT anticipates ending support for Windows ME no later than August 31, 2004.

Microsoft has announced that it will discontinue support for Windows 98/98SE and Windows NT Workstation on June 30, 2003. In addition, it is likely that support for Windows 2000 and Windows ME will end in 2004. A complete description of Microsoft operating system support can be found at <http://www.microsoft.com/windows/lifecycle.asp>.