To: UNITS Representatives  
Date: May 14, 2012  
Subject: New VPN Service – Update Your Settings Beginning Today

UNITS Representatives:

This is to let you know that NUIT has completed an upgrade to the University’s traditional Virtual Private Network (VPN). Tomorrow morning, the below message will be received by faculty, staff, and students.

In addition to updated VPN set up instructions on the NUIT Web site, NUIT has created the Northwestern VPN configuration utility to assist users configure VPN settings on Windows and Mac OS X computers. For more information about the traditional VPN service upgrade, visit the NUIT Web site at <http://www.it.northwestern.edu/transitions/2012/vpn-upgrade.html>.

Please do not reply to this message. All questions should be directed to the NUIT Support Center at 847-491-HELP (4357) or <www.it.northwestern.edu/supportcenter/> for more support options.

==BEGIN MESSAGE==

NUIT has completed a necessary upgrade to the University’s traditional Virtual Private Network (VPN) that increases overall capacity of the service. The previous version of VPN will continue to be available until October 12, 2012. To take full advantage of the new VPN service, complete this update before you leave campus for the summer.

UPDATE YOUR VPN SETTINGS

To make your transition easier, NUIT has created the Northwestern VPN configuration utility that will configure your computer with the new VPN settings. The entire process should take about a minute. Select your operating system below for full instructions:

- Set up VPN for Windows 7: <http://www.it.northwestern.edu/oncampus/vpn/native/win-7.html>
- Set up VPN for Windows XP:  
  <http://www.it.northwestern.edu/oncampus/vpn/native/win-xp.html>
- Set up VPN for Mac OS X:  
  <http://www.it.northwestern.edu/oncampus/vpn/native/mac.html>

You’ll need to manually set up the VPN settings on your mobile device. Instructions are available on the NUIT Web site at <http://www.it.northwestern.edu/oncampus/vpn/index.html>.

After October 2012, the existing traditional VPN service will no longer be accessible. For more information about the traditional VPN service upgrade, visit the NUIT Web site at <http://www.it.northwestern.edu/transitions/2012/vpn-upgrade.html>.
Questions about information in this message should be directed to the NUIT Support Center at 847-491-HELP (4357) or visit <http://www.it.northwestern.edu/supportcenter/index.html> for additional support options.

==END MESSAGE==

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