To: A targeted list of users  
Date: June 21, 2012  
Subject: Reminder: Update your computer settings to the new VPN service  

As previously announced, NUIIT has completed an upgrade to the University’s traditional Virtual Private Network (VPN) that increased overall capacity of the service. You are receiving this message because you may have not yet updated your computer settings to the new VPN service.

HOW TO UPDATE

To make your transition easier, NUIIT has created the Northwestern VPN configuration utility that will configure your computer with the new VPN settings. The entire process should take about a minute. Select your operating system below for full instructions:

- Set up VPN for Windows 7 <http://www.it.northwestern.edu/oncampus/vpn/native/win-7.html>
- Set up VPN for Windows XP  
  <http://www.it.northwestern.edu/oncampus/vpn/native/win-xp.html>
- Set up VPN for Mac OS X  
  <http://www.it.northwestern.edu/oncampus/vpn/native/mac.html>

VPN settings on your mobile device will need to be set up manually. Instructions are available on the NUIIT Web site at <http://www.it.northwestern.edu/oncampus/vpn/index.html>.

For more information about the traditional VPN service upgrade, visit the NUIIT Web site at <http://www.it.northwestern.edu/transitions/2012/vpn-upgrade.html>.

Questions about information in this message should be directed to the NUIIT Support Center at 847-491-HELP (4357), or visit <http://www.it.northwestern.edu/supportcenter/index.html> for additional support options.

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