Associated Student Government/Information Technology
(ASG/IT)
Student Advisory Committee
Minutes from the October 23, 2002 Meeting
12:00pm-1:30pm

<table>
<thead>
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<th>Committee Members</th>
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<td><strong>Student Representatives</strong></td>
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<tr>
<td>Abby Bruns, IT/ASG Liaison</td>
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<td>Daniel Frommer, Medill</td>
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<td>Rocky Jones, Weinberg</td>
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<td>Jiadong Li, Weinberg</td>
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<td>Rachel Lopez, President of ASG 2002-2003</td>
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<td>Lyndsey McKay, Music</td>
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<td>Jennifer Pilat, Weinberg College of Arts &amp; Sciences</td>
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<td>Meredith Polley, School of Speech</td>
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<td>Cliff Rhyne, McCormick School of Engineering &amp; Applied Science</td>
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<td>Adam Russell, HereAndNow Webmaster</td>
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<td>Adam Tenderholt, Weinberg College of Arts &amp; Sciences</td>
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**Members absent:**
Daniel Frommer, Jiadong Li, Jennifer Pilat, Meridith Polley, Wendy Woodward

**Old Business**

**Student phone service features: call forward, caller id, ring back (Board)**
Student representatives requested these phone features at the last ASG/IT meeting. Call forwarding off campus is not possible because of the PSC code implemented in the residence halls. Caller ID and Ring-Back require buying a feature pack that is quite
expensive. NUIT will continue to look for opportunities to negotiate these in future contracts. Voicemail is a feasible option in the residence halls but it must be implemented on a universal basis. This would drive up the room rate, thus making it low priority for Student Affairs.

Problem with computer lab logins (Taylor) The problem brought up in the last meeting was resolved shortly after our last meeting, allowing students to quickly "log on" to a workstation.

Reports:

MediaWorks Opening (Taylor) Starting November 11th, a new lab called MediaWorks will officially open in the basement of the library. It is a lab designed entirely with students in mind for any personal or academic projects requiring the use of networked digital media. Each seat includes approximately $10,000 of hardware and software. A Grand Opening Celebration will be held November 22nd. Along with the opening, MediaWorks will be offering short training sessions designed to increase student competency in the use of such equipment. These sessions will be advertised in the Daily and will likely be held around noon. Cliff Rhyne commented that it might be better if classes were held in the late afternoon, which would allow more students to attend.

Library Café (Taylor) The library café will be opening soon to provide a place for students to obtain drinks and snacks. The exact opening date and hours of operation are yet to be determined. Wireless access points located above the café will allow students access to the internet and NU network while they are visiting the café.

Student Videoconferencing Office (Taylor) This office in the past has provided specialized equipment for students with disabilities. Recently will soon begin offering services as a video conferencing facility for students for such uses as job interviews outside of Chicago, or communication with other universities. NU has excellent videoconferencing capabilities are used frequently by faculty and staff. Bob will provide us with a schedule of availability for videoconferencing.

Statistics on Labs Use, Fall 2002 (Taylor) A pattern of moderate decline in attendance in the computer labs had been detected. This especially applied to evening and late night hours. Such statistics will provide data needed to adjust to the current needs of students. For example, labs will continue to offer very specialized Digital Media Equipment. In the future, lab stations could be set up in clusters rather than straight rows to facilitate collaborative and project-oriented use. Labs also will accommodate the environment needed to support the rising laptop and wireless trends.

Adam Russell asked whether camcorders and digital cameras could be made available for
student use. Bob Taylor expressed that he wanted to find ways to support checkout of this type of equipment, and is receptive to feedback and investment. However, he would need to insure that the equipment does not require continual repair due to damage, or replacement due to loss or theft. Ideas to keep the equipment safe were provided, such as waivers linked to the cashier's office which would charge students account (Rachel Lopez), or providing a $50.00 deposit and extensive information form (Cliff Rhyne).

Bob also discussed 24-hour lab usage. Currently 24-hour usage will only be available during reading week and finals week. He estimated that 24-hour access would require four full time staff to support, so this would require five or more students to be using the facility. Bob Taylor asked for feedback on whether the 24-hour access should be provided at other times than currently supported.

**NUTV Status (Board)**
NUTV is a technological success. Nowhere else in the world is a service like this offered. Mac OS X is currently in testing and deployment is scheduled for this Monday or next. Linux provides more of a concern about its operation. We need more people to help with the testing. Deployment for Linux is further away than the Mac OS X deployment. Addressing a question from Adam Tenderholt, Tom Board said that the price of NUTV will probably not go down next year, but that really is a Student Affairs issue. Rocky Jones asked about the possibility of students being able to subscribe to HBO or Pay Per View. Tom indicated that as a result of a meeting with Student Affairs, NUIT is investigating the ability to do NetID authenticated access to services like HBO.

**Web Email status (Board)**
NUIT is in the final stages of selecting a vendor for the new Web Email Gateway. NUIT will alert committee members when the product is ready for testing. ASG/IT students were invited to take a look before deployment of the product actually occurred. The goal of this project is to improve functionality.

**NetReg Rollout Plans (Board)**
NetReg is a system to be used in the residence halls and possibly for administration at a later date that will allow rapid communication with a specific user based on their registered IP address. The primary issues that require communication are viruses that infect the user's computer, and complaints from outside the university regarding digital media copyright violations. NetReg follows rapid communication with the user without necessarily turning off the port. Deployment for NetReg is scheduled for late January or early February. Cliff Rhyne expressed concerns about the timing of deployment corresponding with student project due dates. He offered that a better time frame would be within the first two weeks of school. Tom said that this would be taken into consideration. Rocky Jones requested ResNet involvement in the rollout, to which Tom agreed.

**University-wide personal calendar (Board)**
Tom said that he is still interested in whether students have a need or desire for a university-wide calendar system. A university-wide personal calendar would be offered
in the form of software that allows students to schedule both academic and personal functions. Tom explained the concern was whether or not the student body has a call for this. Although no official actions were requested, members should ask other students and get a sense of what they want.

**Changes in online directory (Board)**
NUIT is continuing to move forward making changes to the online directory. These changes must meet the desires of the Registrar and other administrative offices on campus. In addition, personal security concerns are being addressed. Adam Tenderholt proposed that a summer contact field be implemented as an additional change. Tom Board said that the change is technically possible, but the committee should send something in writing expressing that need.

**Spam (Board)**
The university holds the following position on Spam. First, it will not filter spam at the university level (border) because they do not want to limit incoming mail. Second, the university is watching the problem, but cost, deployment and support are issues. Configuration issues also need to be addressed. Spam is an individual problem and NUIT is providing education through the Get Control Website for avoidance tactics and filtering.

**Get Control Website (Board)**
The Get Control Website offers education for users on a variety of technically related topics. These included but are not limited to Viruses and Spam. The Get Control link is www.it.northwestern.edu/getctrl.

**Wireless access deployment status (Board)**
NIIT provides a website about wireless locations. In addition, press releases in the Daily and Observer will be submitted every 90 days to announce new access points. The University plans to keep deploying wireless access points gradually across the campus.

**High-speed off-campus options (Board)**
NUIT is planning to do a campaign via email to educate users about high speed off-campus options. Ads in the Daily will also talk about DSL and cable access. The goal of this campaign is to make sure that students are aware of local options and providers.

**Periodic Bulk IT Email:**
Bulk email will soon be sent out once per quarter to notify students about IT new items. Items such as Virus definitions, NUTV, and DSL will be among the topics discussed.

**New Business:**

**Changes in online directory - home/school address/phone visibility**
In the summertime directory changes, NUIT overlooked that some people may not want to have their school address visible. In the future students will be able to opt out of listing those addresses. Currently 25% of students have something entered in their home address
and phone field and the question of having an option of inputting that information via Caesar was discussed. The goal of the changes to the online directory is to eliminate the Ph edit function completely.

Email service changes under examination
The web-email gateway is going to undergo substantial changes. NUIT plans to offer IMAP capabilities around the start of spring quarter. POP Mail mixed with IMAP is not safe so users must choose one or the other. The downside is that NUIT will need to end SSH access due to the need to seal the server. This would, however, provide more security, change the look of email significantly, and shift the focus to the mobile user. Rocky Jones asked whether, along with this shift, the university would take advantage of server-side filtering. Despite the removal of SSH access, there would still be a need to provide authenticated FTP access. Tom indicated that less than 1 percent of students use SSH.

Summary of Action Items:
Investigate procedures for checking out video equipment (Bob Taylor). Send info about blackboard and discussion feature to the ASG members (Dawn Zander). Examine Netreg schedule for possible deployment early in winter quarter (Tom Board). Send Tom Board an explanation of the potential for server-side filtering under IMAP (Rocky Jones). Send Tom Board a request to provide summer address in the online directory (Adam Tenderholt). Provide a schedule of student access to videoconferencing services (Bob Taylor). Give feedback to Bob on adding more 24-hour access in library (Student Reps)

Adjourn.