From: it-communications@northwestern.edu
Date: 6/18/2005
Subject: REMINDER: E-mail unavailable June 25-26 during Datacenter upgrade

To the Northwestern community:

Your e-mail account on the NU Network will be unavailable between 6:00 p.m. Saturday, June 25 and noon Sunday, June 26. This unavoidable interruption is due to the installation of a generator and upgraded power supply at the central Northwestern University Information Technology (NUIT) Datacenter.

In addition to the central NU mail servers (casbah, hecky, lulu, and merle), other online University services unavailable during that time include WebMail, Northwestern's Web sites, the Library's Voyager system, HRIS, and Meeting Maker.

Incoming e-mail that attempts to access the central e-mail servers during the outage will be delivered shortly after the servers come back online. Please note: Some incoming e-mail that tries to access the servers multiple times during the outage may be returned to the sender.

If you're expecting important e-mail during the outage, you may want to alert your contacts in advance with a message similar to the following:

"Northwestern University e-mail servers will be experiencing downtime beginning at 6:00 p.m. Saturday, June 25 as the University upgrades services, and I won't be able to send or receive e-mail during that time. Please wait until after noon on Sunday, June 26 to send e-mail to my northwestern.edu e-mail address. Thank you."

In the unlikely event that the service outage lasts longer than scheduled, please call the NUIT Support Center at 847-491-HELP (4357) for information.

For details about the outage, visit NUIT's "What's New & Changing @ NU" site at <http://www.it.northwestern.edu/transitions/2005/datacenter_shutdown.html>.

Please direct questions regarding the outage to it-communications@northwestern.edu.
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NUIT Communications
it-communications@northwestern.edu

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This message was sent using the NU Bulkmail service to Entire NU Community with normal priority.