From: NUIT Communications [it-communications@northwestern.edu]
Date: 5/17/2005
Subject: REMINDER: Online services shut down June 25 for installation of generator, upgraded power supply at NUIT Datacenter

To strengthen the availability of University applications and protect critical data, a generator and an upgraded UPS (uninterruptible power supply) system are being installed at the central Northwestern University Information Technology (NUIT) Datacenter in June.

With respect to the summer session calendar, work on this project is scheduled to begin at 6:00 p.m. Saturday, June 25 and end at noon Sunday, June 26.

The project will result in an unavoidable interruption of online University services for up to 18 hours. Although the actual length of service interruption may be shorter, NUIT recommends that users plan for the full implementation window.

Major University services affected include:

- Central E-mail (casbah, hecky, lulu, and merle), including WebMail
- NETID / Active Directory / LDAP system
- Northwestern.edu Web applications and Web pages
- WildCARD system
- Student Enterprise System/CAESAR (SES)
- Electronic Time Entry System (ETES)
- Human Resources Information Systems (HRIS)
- College and University Financial System (CUFS)
- Voyager System (University Library)
- Course Management System (CMS)
- Departmental and school Web, application, and database servers housed at the Datacenter
- Resource25 and CTEC Student Systems
- Alumni BSR Advance System
- Research systems housed at the Datacenter
- Ecommerce
- Student Loan System
- Meeting Maker
- Social Science Computing Cluster
- Research Data Integration and Access (RDIA)
- Collaboratory System

Please note that any e-mail sent to you during this outage will not be lost and will be delivered once the e-mail systems come back online.

The installation requires that all electrical equipment be powered off at the Datacenter. During this time, there will be no power supplied to offices, computers, office equipment or house lighting in the Datacenter or to University departments in the building.
E-mail service will be restored first on Sunday, June 26. As additional services become available, they will be posted to the nwu-comp-announce listserv and to NUII's Status of University Services page at <http://www.status.northwestern.edu>.

For more detailed information, please visit NUII's "What's New and Changing with Technology @ NU" at <http://www.it.northwestern.edu/transitions/>.

*Why is this happening?*

Providing reliable and secure central University computing systems even in the event of an electrical utility company outage requires the ability to protect data quickly. If an outage were to occur, the generator would provide the power needed to keep central services continuously operational.

Please direct questions regarding the service outage to it-communications@northwestern.edu.

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Northwestern University
Information Technology