FOR IMMEDIATE RELEASE

NUIT CHANGES E-MAIL ERROR MESSAGE AS ALERT TO DOMAIN CHANGE

As the June 2004 date approaches for Northwestern’s final transition of e-mail addresses from the nwu.edu domain to the northwestern.edu domain, NUIT is making adjustments to help current and future e-mail get through. When a bad e-mail address is detected, NUIT now informs the sender that this domain change could be the problem in the address.

Previously, the sender of the message would be directed to the University’s online directory Web site at http://directory.northwestern.edu. The new logic detects that the erroneous address is a variant of the nwu.edu domain and in the error message displays an address form for the new northwestern.edu domain, followed by the explanation, “Northwestern University is changing its Internet domain from nwu.edu to northwestern.edu, so it may be appropriate to resend your message to the alternate address listed above. Please confirm the recipient’s email address by using the online directory.”

This change is being implemented earlier than June 2004 because individuals can “opt out” of the old domain early at https://snap.it.northwestern.edu/ under “stop mail delivery to your @nwu.edu address.” By opting out, a person can sometimes reduce the amount of unsolicited junk e-mail (spam) received because the older address no longer functions.

The Northwestern domain change is described at:
http://www.tss.northwestern.edu/reference/northwestern-edu.html

Questions about this change can be directed to it-feedback@northwestern.edu.