To the Northwestern community:

Northwestern University Information Technology (NUIT) has announced deadlines for its support of certain versions of the Microsoft Windows operating system.

NUIT attempts to support operating systems for slightly longer than announced plans by the manufacturers. In some cases, support plans are influenced by availability of key features or necessary compatibility with important applications.

As of September 1, 2003, *one year from now,* NUIT will no longer support Microsoft Windows 98 and Windows NT Workstation.

At the same time, support for Windows Me will be downgraded to "reasonable effort" by level 1 NUIT support staff. This means help desk personnel will make every attempt to assist, but problems will not be escalated to full-time support specialists. NUIT anticipates ending support for Windows Me no later than August 31, 2004.

Further information is available at http://www.it.northwestern.edu/itcom/press/aug02/win-support.html.

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This message was sent using the NU Bulkmail service to Entire NU Community with normal priority.