Oracle Voluntary Product Accessibility Template

Name of Product: PeopleSoft Campus Solutions Applications 9.2x

Last Updated: 18-Nov-2015

This VPAT summarizes:

- PeopleSoft Campus Solutions Applications version 9.2x which is dependent on the PeopleSoft Enterprise Tools VPAT.
- PeopleSoft Campus Mobile, a native application for the iOS and Android operating systems, which is dependent on the Mobile Application Framework VPAT.

The following aspects are specifically excluded from the VPAT:
1. Use of third-party products often configured with PeopleSoft Campus Solutions.

This VPAT does not cover the following product areas:

- This VPAT only applies to pages within the Campus 9.2x products which are either self service, for example Student Center, or high visibility administration pages, for example Build Program.
- BI Publisher (XMLP) reports are delivered as sample reports. The usage of these sample reports are intended for printing purposes only and therefore are not considered accessible. The content contained within these sample reports may be obtained and viewed through alternate accessible means such as an online page or query.
- Delivered application SQR reports are considered to be samples. The majority of these reports are intended for printing purposes only and therefore are not considered accessible. The content within these sample reports may be obtained and viewed through alternate accessible mean such as an online page or query.

Accessible Mode is configured in PeopleSoft products on a per user basis. With PeopleTools 8.54, there are a variety of methods which can be used to enable accessibility mode. The first method is at sign-on, where the user can select a checkbox directly on the sign-on page to enable accessible mode. The second method allows each individual user to configure the User Interface (UI) mode in which they operate, whether it be standard user mode or accessible user mode. The UI mode is set via the user preferences in PeopleTools Personalizations. To set accessible mode user preferences, the user navigates to 'My Personalizations' and then selects 'Personalize General Options.' The next step is to set the Accessibility Features Personalization Option to 'Use Accessible Layout'.

There is a section in the document "Enterprise PeopleTools 8.54 PeopleBook: PeopleSoft Accessibility Guide" titled "Setting Up PeopleSoft Accessibility Features" that further explains the steps to configure accessibility mode in the application.

This document describes the extent to which the product conforms to the Web Content Accessibility Guidelines (WCAG) 2.0 'A' and 'AA' levels as described at http://www.w3.org/TR/WCAG20/, and the applicable U.S. Section 508 standards. We are using a format similar to the Voluntary Product Accessibility Template, or VPAT®. There are three columns in the tables. The first column contains each of the WCAG 2.0 A and AA Success Criteria or Section 508 criteria; the second column indicates whether the product meets the criterion, and the third column contains remarks about the product with regard to the criterion, including known defects, if any.

For more information regarding the accessibility status of this product or other Oracle products, see http://www.oracle.com/us/corporate/accessibility or contact: accessible_ww@oracle.com.

- WCAG 2.0 - Web Content Accessibility Guidelines 2.0
- Section 1194.21 - Software Applications and Operating Systems
- Section 1194.22 - Web-based intranet information and applications
- Section 1194.23 - Telecommunication Products
- Section 1194.24 - Video and Multi-media Products
- Section 1194.25 - Self-Contained, Closed Products
- Section 1194.26 - Desktop and Portable Computers
- Section 1194.31 - Functional Performance Criteria
- Section 1194.41 - Information, Documentation and Support

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Section WCAG Web Content Accessibility Guidelines
### Criteria

<table>
<thead>
<tr>
<th></th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.1.1 Non-text Content:</strong> All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below. (Level A)</td>
<td></td>
<td>The product does not utilize the following:</td>
</tr>
<tr>
<td></td>
<td>Controls, Input: If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Guideline 4.1 for additional requirements for controls and content that accepts user input.)</td>
<td>- Time-based media.</td>
</tr>
<tr>
<td></td>
<td>Time-Based Media: If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for additional requirements for media.)</td>
<td>- CAPTCHA.</td>
</tr>
<tr>
<td></td>
<td>Test: If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content.</td>
<td>- Tests that contain non-textual content.</td>
</tr>
<tr>
<td></td>
<td>Sensory: If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</td>
<td>The product was tested for:</td>
</tr>
<tr>
<td></td>
<td>CAPTCHA: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</td>
<td>- Non-text content that is presented to the user has a text alternative.</td>
</tr>
<tr>
<td></td>
<td>Decoration, Formatting, Invisible: If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology.</td>
<td>- Controls that accept user input have meaningful labels and describes its purpose.</td>
</tr>
</tbody>
</table>

Exceptions to the above are as follows:

- Two pages were identified where decorative images, used for visual purposes only, had a label. Bug 21920193.
- Fourteen pages were identified where the "ALT text" was not provided for images in a page. Bug 21920396.
- Two pages were identified where images were not noted as such. Bug 21920415.
- Two pages were identified where when the pictures (images) were turned OFF, the "ALT Text" was not shown instead of the image. Bug 21924771.
- Two pages were identified where when the user tabs to a radio button with multiple radio buttons, the screen reader did not read the number of radio buttons. Bug 21924829.

### 1.2.1 Audio-only and Video-only (Prerecorded): For prerecorded audio-only and prerecorded video-only media, the following are true,
except when the audio or video is a media alternative for text and is clearly labeled as such: (Level A)

- **Prerecorded Audio-only**: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.
- **Prerecorded Video-only**: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.

### 1.2.2 Captions (Prerecorded)

Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such. (Level A)

- **Product has been developed to conform to this standard subject to the remarks on the right.**

### 1.2.3 Audio Description or Media Alternative (Prerecorded)

An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such. (Level A)

- **Product has been developed to conform to this standard subject to the remarks on the right.**

### 1.2.4 Captions (Live)

Captions are provided for all live audio content in synchronized media. (Level AA)

- **Product has been developed to conform to this standard subject to the remarks on the right.**

### 1.2.5 Audio Description (Prerecorded)

Audio description is provided for all prerecorded video content in synchronized media. (Level AA)

- **Product has been developed to conform to this standard subject to the remarks on the right.**

### 1.3.1 Info and Relationships

Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. (Level A)

- **Product has been developed to conform to this standard subject to the remarks on the right.**

The product was tested for:

- Column and Row headers on data tables.
- No information is solely conveyed through the style sheet.
- Tables (Grids and Group Boxes) used for layout purposes.

Exceptions to the above are as follows:

- Ten pages were identified where not all form fields had a label in the left column. Bug 21924875.
- Three pages were identified where grids had their borders and controls hidden and were not visually a table in standard mode, yet they were identified as a table in accessibility mode. Bug 21924938.
- Twenty-nine pages were identified with improper tables (grids). Bug 21924987.
- Nineteen pages were identified where the product does not utilize prerecorded video content.

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Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. (Level A)

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The product was tested for:

- Column and Row headers on data tables.
- No information is solely conveyed through the style sheet.
- Tables (Grids and Group Boxes) used for layout purposes.

Exceptions to the above are as follows:

- Ten pages were identified where not all form fields had a label in the left column. Bug 21924875.
- Three pages were identified where grids had their borders and controls hidden and were not visually a table in standard mode, yet they were identified as a table in accessibility mode. Bug 21924938.
- Twenty-nine pages were identified with improper tables (grids). Bug 21924987.
- Nineteen pages were identified where the product does not utilize prerecorded video content.
labels in the table summary and column headers to did not make sense in accessible mode. Bug 21925011.

- Four pages were identified where the tables identified by the Table Inspector did not appear as a table visually in standard mode. Bug 21925047.
- Eight pages were identified where there were objects that did not look like a heading but were noted as a heading, yet there was no error. Bug 21925072.
- Eight pages were identified where there were objects that looked like a heading but did not get noted as a heading, yet there was no error. Bug 21925103.
- Twelve pages were identified using a screen reader where grid column headings were not available for Add, Delete, Row Number or Row Selection Indicator Columns in a grid. Bug 21925163.

1.3.2 Meaningful Sequence: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programatically determined. (Level A)

Product has been developed to conform to this standard subject to the remarks on the right.

Exceptions to the above are as follows:

- Four pages were identified where items did not appear in a logical order in the flow of the page. Bug 21925219.

1.3.3 Sensory Characteristics: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. (Level A)

Note: For requirements related to color, refer to Guideline 1.4.

Product has been developed to conform to this standard subject to the remarks on the right.

The product does not use color, shape, size or sound as the only means of conveying content or guidance to the user. This product was tested for sensory characteristics of components such as visual location and orientation.
Exceptions to the above are as follows:

- One page was identified where directional text was used and did not provide specific instructions on what the user needed to do. E.g., Instead of text stating "Press the below button" it should state "Press the Continue, Back, Save button below". Bug 21925247.
- Three pages were identified where labels were not close in proximity to the entry field/field or were not on the left of the combo box. Pages were identified where labels were not to the right of a check box for a consistent look and feel. Bug 21925346.

<table>
<thead>
<tr>
<th>1.4.1 Use of Color:</th>
<th>Product has been developed to conform to this standard subject to the remarks on the right.</th>
<th>The product does not use colors as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</th>
</tr>
</thead>
</table>

**Note:** This success criterion addresses color perception specifically. Other forms of perception are covered in Guideline 1.3 including programmatic access to color and other visual presentation coding.

<table>
<thead>
<tr>
<th>1.4.2 Audio Control:</th>
<th>Product has been developed to conform to this standard subject to the remarks on the right.</th>
<th>The product does not utilize audio based media.</th>
</tr>
</thead>
</table>

**Note:** Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

<table>
<thead>
<tr>
<th>1.4.3 Contrast (Minimum):</th>
<th>Product has been developed to conform to this standard subject to the remarks on the right.</th>
<th>The product was tested for visual presentation of text to ensure that a contrast ratio of at least 4.5:1 is applicable. Images of text are not utilized in the product.</th>
</tr>
</thead>
</table>

- **Large Text:** Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;
- **Incidental:** Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.
- **Logotypes:** Text that is part of a logo or brand name has no minimum contrast requirement.

The visual presentation of the product is delivered using a specific PeopleTool's style sheet, "Tangerine" which has been tested to conform to these contrast requirements. The settings in the delivered style sheet can be overridden by the user, the browser
settings, or the operating system.

Exceptions to the above are as follows:

- Eighteen pages were identified where the color contrast analyzer identified issues. Bug 21925384.

<table>
<thead>
<tr>
<th>1.4.4 <strong>Resize text:</strong> Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. (Level AA)</th>
<th><strong>Product has been developed to conform to this standard subject to the remarks on the right.</strong></th>
<th><strong>The product was tested for browser zoom up to 200%.</strong></th>
</tr>
</thead>
</table>

| 1.4.5 **Images of Text:** If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: (Level AA) | **Product has been developed to conform to this standard subject to the remarks on the right.** | The product does not utilize images of text. |
| - **Customizable:** The image of text can be visually customized to the user's requirements; | **Essential:** A particular presentation of text is essential to the information being conveyed. |
| *Note:* Logotypes (text that is part of a logo or brand name) are considered essential. | {

| 2.1.1 **Keyboard:** All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. (Level A) | **Product has been developed to conform to this standard subject to the remarks on the right.** | **The product was tested for:** |
| *Note 1:* This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not. | **Consistent use of keyboard keys to perform selection and action.** |
| *Note 2:* This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation. | |

| 2.1.2 **No Keyboard Trap:** If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. (Level A) | **Product has been developed to conform to this standard subject to the remarks on the right.** | Movement of focus through each control can be done using only the keyboard, with no "keyboard trap" that prevents focus from moving away from any control. |
| *Note:* Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference. | **Inactivity timeout options to continue or exit.** |
| **Product has been developed to conform to this standard subject to the remarks on the right.** | **Inactivity timeout length is configurable by the Administrator.** |

| 2.2.1 **Timing Adjustable:** For each time limit that is set by the content, at least one of the following is true: (Level A) | **Product has been developed to conform to this standard subject to the remarks on the right.** | **The product was tested for:** |
| - **Turn off:** The user is allowed to turn off the time limit before encountering it; or | **Inactivity timeout options to continue or exit.** |
| - **Adjust:** The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or | **Inactivity timeout length is configurable by the Administrator.** |
| - **Extend:** The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, “press the space bar”), and the user is allowed to extend the time limit at least ten times; or | | |
- **Real-time Exception**: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or
- **Essential Exception**: The time limit is essential and extending it would invalidate the activity; or
- **20 Hour Exception**: The time limit is longer than 20 hours.

*Note:* This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with Success Criterion 3.2.1, which puts limits on changes of content or context as a result of user action.

### 2.2.2 Pause, Stop, Hide:
For moving, blinking, scrolling, or auto-updating information, all of the following are true: (Level A)

- **Moving, blinking, scrolling**: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and
- **Auto-updating**: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.

*Note 1:* For requirements related to flickering or flashing content, refer to Guideline 2.3.
*Note 2:* Since any content that does not meet this success criterion can interfere with a user’s ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.
*Note 3:* Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.
*Note 4:* An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.

### 2.3.1 Three Flashes or Below Threshold:
Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. (Level A)

*Note:* Since any content that does not meet this success criterion can interfere with a user’s ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference.

### 2.4.1 Bypass Blocks:
A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. (Level A)

### 2.4.2 Page Titled:
Web pages have titles that describe topic or purpose. (Level A)
Exceptions to the above are as follows:

- Forty-four pages were identified where the title was not considered meaningful. Bug 21925406.

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2.4.3 Focus Order: If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. (Level A)

The product was tested for:

- Logical tab order through the product controls and selectable elements.
- Consistent use of keyboard keys to perform selection and action.

Exceptions to the above are as follows:

- One page was identified where the tab order in accessibility mode was not the same as in standard mode. Bug 21925424.
- Seven pages were identified where the tab order was not in a logical form (e.g., top down or left to right and in sequence). Bug 21925466.
- Five pages were identified where page objects were not ordered by tab order. Bug 21925466.

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2.4.4 Link Purpose (In Context): The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. (Level A)

The product was tested to ensure that the purpose of each link can be understood, its label is meaningful, and that labels are not vaguely worded.

Exceptions to the above are as follows:

- Ten pages were identified where the mouse over text for a button did not convey a consistent meaning. Bug 21925513.
- Six pages were identified where the mouse over text for links and images did not convey a consistent meaning.
### 2.4.5 Multiple Ways

More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process. (Level AA)

<table>
<thead>
<tr>
<th>Bug 21925604.</th>
<th>Product has been developed to conform to this standard subject to the remarks on the right.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Four pages were identified where the label did not appropriately describe the purpose for a link. Bug 21925619.</td>
<td>The product provides multiple methods to navigate to a page including:</td>
</tr>
<tr>
<td>One page was identified where there were objects that looked like links but were not noted as such, yet there was no error. Bug 21925910.</td>
<td>- Drop down menu.</td>
</tr>
<tr>
<td>- Related Actions.</td>
<td></td>
</tr>
<tr>
<td>- Links on a page.</td>
<td></td>
</tr>
<tr>
<td>- Search feature to find a page.</td>
<td></td>
</tr>
</tbody>
</table>

### 2.4.6 Headings and Labels

Headings and labels describe topic or purpose. (Level AA)

<table>
<thead>
<tr>
<th>Bug 21925934.</th>
<th>The product was tested for:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Twenty-six pages were identified where the page lists were not tagged with the appropriate list titles. Bug 21925965.</td>
<td>- Structure and hierarchy conveys meaningful text in header elements on pages.</td>
</tr>
<tr>
<td>Fourteen pages were identified without the appropriate header information. Bug 21926013.</td>
<td>- Column and Row headers on data tables.</td>
</tr>
<tr>
<td>Three pages were identified where the row headers did not uniquely identify the row. Bug 2192612.</td>
<td>Exceptions to the above are as follows:</td>
</tr>
<tr>
<td>Four pages were identified where grid columns did not have labels. Bug 21926214.</td>
<td>- Fifteen pages were identified where the label was not appropriate for the control/field. Bug 21925934.</td>
</tr>
<tr>
<td>Eight pages were identified where grid</td>
<td>- Twenty-six pages were identified where the page lists were not tagged with the appropriate list titles. Bug 21925965.</td>
</tr>
</tbody>
</table>

| Bug 21926013. | |
### 2.4.7 Focus Visible: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. (Level AA)

*Product has been developed to conform to this standard subject to the remarks on the right.*

The product was tested for:
- Visual cues or feedback to the position of the cursor within the product.
- AT product successfully tracks cursor focus.

### 3.1.1 Language of Page: The default human language of each Web page can be programatically determined. (Level A)

*Product has been developed to conform to this standard subject to the remarks on the right.*

The product was tested to ensure the language of the page can be determined.

### 3.1.2 Language of Parts: The human language of each passage or phrase in the content can be programatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. (Level AA)

*Product has been developed to conform to this standard subject to the remarks on the right.*

The product was tested to ensure the language of the page can be determined.

### 3.2.1 On Focus: When any component receives focus, it does not initiate a change of context. (Level A)

*Product has been developed to conform to this standard subject to the remarks on the right.*

The product was tested for consistent navigation and order across pages.

### 3.2.2 On Input: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. (Level A)

*Product has been developed to conform to this standard subject to the remarks on the right.*

Changes in the value of user interface components does not result in a substantial change to the page, an additional change of keyboard focus, or the spawning of a pop-up window.

### 3.2.3 Consistent Navigation: Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. (Level AA)

*Product has been developed to conform to this standard subject to the remarks on the right.*

The product has been tested to ensure a consistent User Interface.

Exceptions to the above are as follows:
- One page was identified where objects within the page did not operate consistently. Bug 21926281.

### 3.2.4 Consistent Identification: Components that have the same functionality within a set of Web pages are identified consistently. (Level AA)

*Product has been developed to conform to this standard subject to the remarks on the right.*

When input errors are detected, they are described to the user in text, including the identification of the item where the error occurred.

### 3.3.1 Error Identification: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. (Level A)

*Product has been developed to conform to this standard subject to the remarks on the right.*

When input errors are detected, they are described to the user in text, including the identification of the item where the error occurred.
### 3.3.2 Labels or Instructions

Labels or instructions are provided when content requires user input. (Level A)

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested for meaningful labels, instructions where applicable, and ALT text.

### 3.3.3 Error Suggestion

If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. (Level AA)

Product has been developed to conform to this standard subject to the remarks on the right.

The product provides messages for input when input errors are automatically detected. The error messages contain information indicating what the error is and instructions on how to correct the error when known.

### 3.3.4 Error Prevention (Legal, Financial, Data)

For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: (Level AA)

1. **Reversible**: Submissions are reversible.
2. **Checked**: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
3. **Confirmed**: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested to ensure that when legal commitments or financial transactions occur that modify or delete user-controllable data that one or more of the following is true:

- Data that is entered by the user is validated for input errors and the user is provided an opportunity to correct the errors before submission.
- Confirmation pages are available for reviewing, confirming, and correcting input before finalizing the submission of data.
- Submissions are reversible or can be re-entered by the user.

### 4.1.1 Parsing

In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. (Level A)

*Note*: Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.

Product has been developed to conform to this standard subject to the remarks on the right.

The application was tested for:

- Duplicate IDs in the HTML.
- Elements in the HTML have complete start and end tags, are properly nested, do not contain duplicate attributes, and have unique IDs.
- Pages validate to the HTML specification.

Exceptions to the above are as follows:

- Ten pages were identified where form fields do not have a unique label. Bug 21926330.

### 4.1.2 Name, Role, Value

For all user interface components (including

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested in
but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. (Level A)  
Note: This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.

### Section 1194.21 Software Applications and Operating Systems

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
</table>
| 1194.21(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested for:  
- Logical tab order through the product controls and selectable elements.  
- Consistent use of keyboard keys to perform selection and action.  
Exceptions to the above are as follows:  
- One pages was identified where the tab order in accessibility mode was not the same as in standard mode. Bug 21925424.  
- Seven pages were identified where the tab order was not in a logical form (e.g., top down or left to right and in sequence). |
<table>
<thead>
<tr>
<th><strong>1194.21(b)</strong></th>
<th>Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</th>
<th><strong>Product has been developed to conform to this standard subject to the remarks on the right.</strong></th>
<th><strong>The product does not disrupt the features related to accessibility on the end users platform.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1194.21(c)</strong></td>
<td>A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programatically exposed so that assistive technology can track focus and focus changes.</td>
<td><strong>Product has been developed to conform to this standard subject to the remarks on the right.</strong></td>
<td><strong>The product was tested in accessible mode for:</strong></td>
</tr>
<tr>
<td></td>
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<td></td>
<td>• Visual cues or feedback to the position of the cursor within the product.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• AT product successfully tracks cursor focus.</td>
</tr>
<tr>
<td><strong>1194.21(d)</strong></td>
<td>Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.</td>
<td><strong>Product has been developed to conform to this standard subject to the remarks on the right.</strong></td>
<td><strong>The product was tested in accessible mode for:</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, SUMMARY, CAPTION, etc.</td>
</tr>
<tr>
<td></td>
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<td></td>
<td>• Additional state information is programatically exposed for HTML controls, such as whether a field is 'required'.</td>
</tr>
<tr>
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<td></td>
<td>• Custom controls have appropriate roles specified using the ROLE attribute.</td>
</tr>
<tr>
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<td></td>
<td></td>
<td>• Custom controls have appropriate state and property information conveyed using the relevant WAI-ARIA or HTML5 attributes.</td>
</tr>
<tr>
<td></td>
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<td></td>
<td>• Frames have a meaningful title specified in the TITLE attribute.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Non-text content that is presented to the user has a text alternative.</td>
</tr>
</tbody>
</table>
| | | | • Controls that accept user input have meaningful labels and
describes its purpose. Non-text content that is for presentation purposes only is implemented in a way that it can be ignored by an AT.

Exceptions to the above are as follows:

- Two pages were identified where decorative images, used for visual purposes only, had a label. Bug 21920193.
- Fourteen pages were identified where the "ALT text" was not provided for images in a page. Bug 21920396.
- Two pages were identified where images were not noted as such. Bug 21920415.
- Two pages were identified where when the pictures (images) were turned OFF, the "ALT Text" was not shown instead of the image. Bug 21924771.
- Two pages were identified where when the user tabs to a radio button with multiple radio buttons, the screen reader did not read the number of radio buttons. Bug 21924829.

1194.21(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested for:

- A consistent User Interface.

Exceptions to the above are as follows:

- Two pages were identified where decorative images, used for visual purposes only, had a label. Bug 21920193.
- Fourteen pages were identified where the "ALT text" was not provided for images in a page. Bug 21920396.
- Two pages were identified where images were not noted as such. Bug 21920415.
| 1194.21(f) | Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Text in the product is supplied through HTML or injected into the browser DOM. The browser is responsible for exposing such content in a way that is usable by an AT on the user platform. |
| 1194.21(g) | Applications shall not override user selected contrast and color selections and other individual display attributes. | Product has been developed to conform to this standard subject to the remarks on the right. |

| 1194.21(h) | When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not Applicable |
| 1194.21(i) | Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Product has been developed to conform to this standard subject to the remarks on the right. |

- Two pages were identified where when the pictures (images) were turned OFF, the "ALT Text" was not shown instead of the image. Bug 21924771.
- Two pages were identified where when the user tabs to a radio button with multiple radio buttons, the screen reader did not read the number of radio buttons. Bug 21924829.

- Eighteen pages were identified where the color contrast analyzer identified issues. Bug 21925384.
| 1194.21(j) | When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested for visual presentation of text to ensure that a contrast ratio of at least 4.5:1 is applicable. Images of text are not utilized in the product. The visual presentation of the product is delivered using a specific PeopleTool's style sheet, "Tangerine" which has been tested to conform to these contrast requirements. The settings in the delivered style sheet can be overridden by the user, the browser settings, or the operating system. Exceptions to the above are as follows:

- Eighteen pages were identified where the color contrast analyzer identified issues. Bug 21925384. |

| 1194.21(k) | Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested to ensure that elements do not flash or blink outside of the required thresholds. |

| 1194.21(l) | When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested for meaningful labels, instructions where applicable, and ALT text. The product was tested in accessible mode for:

- HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, SUMMARY, CAPTION, etc.
- Additional state information is programmatically exposed for HTML controls, such as whether a field is 'required'.
- Custom controls have appropriate roles specified using the ROLE attribute.
- Custom controls have appropriate state and |
Section 1194.22 Web-based Internet Information and Applications

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
</table>
| 1194.22(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested for:  
- Non-text content that is presented to the user has a text alternative.  
- Controls that accept user input have meaningful labels and describes its purpose.  
- Non-text content that is for presentation purposes only is implemented in a way that it can be ignored by an AT.  
Exceptions to the above are as follows:  
- Two pages were identified where decorative images, used for visual purposes only, had a label. Bug 21920193.  
- Fourteen pages were identified where the "ALT text" was not provided for images in a page. Bug 21920396.  
- Two pages were identified where images were not noted as such. Bug 21920415. |
<p>| 1194.22(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Not Applicable | The product does not utilize multimedia. |
| 1194.22(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Product has been developed to conform to this standard subject to the remarks on the right. | The product does not use colors as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| 1194.22(d) Documents shall be organized so they are readable without | Product has been | The product was tested to |</p>
<table>
<thead>
<tr>
<th>Section</th>
<th>Requirement</th>
<th>Not Applicable</th>
<th>No Information Conveyed Through Style Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>1194.22(e)</td>
<td>Redundant text links shall be provided for each active region of a server-side image map.</td>
<td>Not Applicable</td>
<td>The product does not utilize image maps.</td>
</tr>
<tr>
<td>1194.22(f)</td>
<td>Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</td>
<td>Not Applicable</td>
<td>The product does not utilize image maps.</td>
</tr>
<tr>
<td>1194.22(g)</td>
<td>Row and column headers shall be identified for data tables.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1194.22(h)</td>
<td>Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</td>
<td>Product has been developed to conform to this standard subject to the remarks on the right.</td>
<td>Product was tested for the appropriate use of markups in complex tables.</td>
</tr>
</tbody>
</table>

Product was tested for:

- Column and Row headers on data tables.
- Tables (Grids and Group Boxes) used for layout purposes.

Exceptions to the above are as follows:

- Three pages were identified where grids had their borders and controls hidden and were not visually a table in standard mode, yet they were identified as a table in accessibility mode. Bug 21924938.
- Twenty-nine pages were identified with improper tables (grids). Bug 21924987.
- Nineteen pages were identified where the labels in the table summary and column headers to did not make sense in accessible mode. Bug 21925011.
- Four pages were identified where the tables identified by the Table Inspector did not appear as a table visually in standard mode. Bug 21925047.
- Twelve pages were identified using a screen reader where grid column headings were not available for Add, Delete, Row Number or Row Selection Indicator Columns in a grid. Bug 21925163.
<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Conformance Statement</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1194.22(i)</td>
<td>Frames shall be titled with text that facilitates frame identification and navigation.</td>
<td>Product has been developed to conform to this standard subject to the remarks on the right.</td>
<td>The product was tested for meaningful Frame titles.</td>
</tr>
<tr>
<td>1194.22(j)</td>
<td>Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</td>
<td>Product has been developed to conform to this standard subject to the remarks on the right.</td>
<td>The product was tested to ensure that elements do not flash or blink outside of the required thresholds.</td>
</tr>
<tr>
<td>1194.22(k)</td>
<td>A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</td>
<td>Product has been developed to conform to this standard subject to the remarks on the right.</td>
<td>Text-only pages are not necessary because pages have been coded to meet other applicable standards, to the extent indicated.</td>
</tr>
<tr>
<td>1194.22(l)</td>
<td>When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.</td>
<td>Product has been developed to conform to this standard subject to the remarks on the right.</td>
<td>The product was tested to verify that the page in the browser complies with accessible guidelines whether it came from HTML, JavaScript or CSS.</td>
</tr>
<tr>
<td>1194.22(m)</td>
<td>When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</td>
<td>Not Applicable</td>
<td>The product does not utilize plug-ins.</td>
</tr>
</tbody>
</table>
| 1194.22(n) | When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Product has been developed to conform to this standard subject to the remarks on the right. | The product was tested in accessible mode for:  
- HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, SUMMARY, CAPTION, etc.  
- Additional state information is programmatically exposed for HTML controls, such as whether a field is ‘required’.  
- Custom controls have appropriate roles specified using the ROLE attribute.  
- Custom controls have appropriate state and property information conveyed using the relevant WAI-ARIA or HTML5 attributes.  
- Frames have a meaningful title specified in the TITLE attribute. |
| 1194.22(o) | A method shall be provided that permits users to skip repetitive navigation links. | Product has been developed to conform to | The product provides HTML headers which enable the user |
1194.22(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.

1194.23(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.

1194.23(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.

1194.23(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.

1194.23(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.

1194.23(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.

1194.23(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.

1194.23(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.

1194.23(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.

1194.23(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.

1194.23(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1194.23(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1194.23(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard</td>
<td>Not Applicable</td>
<td></td>
</tr>
</tbody>
</table>
codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.

**194.23(k)(1)** For products which have mechanically operated controls or keys, controls and keys shall be tactilely discernible without activating the controls or keys. Not Applicable

**194.23(k)(2)** For products which have mechanically operated controls or keys, controls do not require tight grasping, pinching or twisting of the wrist to operate. Not Applicable

**194.23(k)(3)** If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character. Not Applicable

**194.23(k)(4)** The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound. Not Applicable

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**Section 1194.24 Video and Multimedia Products**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1194.24(a)</strong> All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1194.24(b)</strong> Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1194.24(c)</strong> All training and informational video and multimedia productions which support the agency’s mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1194.24(d)</strong> All training and informational video and multimedia productions which support the agency’s mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1194.24(e)</strong> Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
</tbody>
</table>

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**Section 1194.25 Self Contained, Closed Products**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1194.25(a)</strong> Self contained products shall be usable by people with disabilities without requiring an end-user to attach assistive technology to</td>
<td><strong>Not Applicable</strong></td>
<td></td>
</tr>
</tbody>
</table>

back to top
the product. Personal headsets for private listening are not assistive technology.

**1194.25(b)** When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  
Not Applicable

**1194.25(c)** Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with Section 1194.23 (k) (1) through (4).  
Not Applicable

**1194.25(d)** When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.  
Not Applicable

**1194.25(e)** When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.  
Not Applicable

**1194.25(f)** When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.  
Not Applicable

**1194.25(g)** Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.  
Not Applicable

**1194.25(h)** When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.  
Not Applicable

**1194.25(i)** Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.  
Not Applicable

**1194.25(j)(1)** The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.  
Not Applicable

**1194.25(j)(2)** Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.  
Not Applicable

**1194.25(j)(3)** Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.  
Not Applicable

**1194.25(j)(4)** Operable controls shall not be more than 24 inches behind the reference plane.  
Not Applicable

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**Section 1194.26 Desktop and Portable Computers**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1194.26(a)</strong> All mechanically operated controls and keys shall comply with Section 1194.23 (k) (1) through (4).</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>1194.26(b)</strong> If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with Section 1194.23 (k) (1) through (4).</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>1194.26(c)</strong> When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</td>
<td>Not Applicable</td>
<td></td>
</tr>
</tbody>
</table>
### Section 1194.31 Functional Performance Criteria

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1194.31(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
<tr>
<td>1194.31(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
<tr>
<td>1194.31(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
<tr>
<td>1194.31(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
<tr>
<td>1194.31(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
<tr>
<td>1194.31(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</td>
<td>Yes</td>
<td>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</td>
</tr>
</tbody>
</table>

### Section 1194.41 Information, Documentation and Support

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks (e.g., definition, equivalent facilitation, scope of support provided)</th>
</tr>
</thead>
</table>

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1194.41(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.

Documentation for this product is available in accessible electronic format.

1194.41(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.

Documentation for this product is available in accessible electronic format.

1194.41(c) Support services for products shall accommodate the communication needs of end-users with disabilities.

Oracle customers have access to electronic support through My Oracle Support or by calling Oracle Support at 1.800.223.1711. Hearing-impaired customers in the U.S. who wish to speak to an Oracle Support representative may use a telecommunications relay service (TRS). Information about the TRS is available at http://www.fcc.gov/cgb/consumerfacts/trs.html, and a list of telephone numbers is available at http://www.fcc.gov/cgb/dro/trsphonebk.html. International hearing-impaired customers should use the TRS at +1.605.224.1837. An Oracle Support engineer will respond to technical issues according to the standard service request process.

**Dependent Products**

This product interacts with or is built with the other Oracle products listed in this section. Click below to view information about the accessibility of these dependent products. Products listed are the versions available at the time of publication of this document; newer documents may be available that supersede these versions.

- PeopleSoft Enterprise PeopleTools 8.54
- Mobile Application Framework 2.1.3.0.0

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