As noted in a previous e-mail to the University community, Microsoft introduced a substantial
security upgrade to the Windows XP operating system with Service Pack 2 (SP2).

As always, Northwestern University Information Technology (NUIT) recommends caution when
installing significant upgrades such as a service pack. While SP2 has been tested with all NUIT
applications and has been found to work properly, many units within NUIT will be holding off
installing SP2 until at least October, in order to ensure that no other issues arise.

For those who choose to install SP2, please take precautionary steps that can be found at NUIT's
SP2 Web site:

http://www.it.northwestern.edu/software/staff/free/sw-sp2/

Please continue to check NUIT's SP2 Web site for further updates and more detailed
information.

Windows users who have not upgraded to Windows XP will not be affected; however, NUIT
strongly recommends that users upgrade to Windows XP as soon as possible to ensure improved
computing security. To upgrade to Windows XP at an academic discount, visit
http://www.it.northwestern.edu/software/staff/

For further technical support or questions, please contact your local technical support person, the
NUIT Support Center at 847-491-HELP (4357), or consultant@northwestern.edu.

This message was sent using the NU Bulkmail service to Faculty, and Staff with normal priority.